PA925 Developing skills for business leadership



'21st Century Skills: Realising Our Potential', n.d. https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/336816/21s t_Century_Skills_Realising_Our_Potential.pdf.

'2010 Top 25 Big Companies to Work For', n.d. http://www.b.co.uk/Lists/ListedCompanies/49/104.

'A 2 \times 2 Achievement Goal Framework.' Journal of Personality and Social Psychology, 2001.

https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=2001-16719 -011&site=ehost-live.

'A Barometer of HR Trends and Prospects 2010', n.d. https://www.cipd.co.uk/podcasts/hr-outlook-2011.

ACAS. 'Discipline and Grievances at Work', n.d. http://www.acas.org.uk/index.aspx?articleid=2179.

'Achieving Tangible Business Benefits with Social Computing', n.d. http://libwww.essex.ac.uk/articles/socnetwp07.htm.

Achilles A. Armenakis, Stanley G. Harris, and Kevin W. Mossholder. 'Creating Readiness for Organizational Change'. Human Relations 46, no. 6 (1993). https://journals.sagepub.com/doi/pdf/10.1177/001872679304600601.

Aczel, Amir D., and Jayavel Sounderpandian. Complete Business Statistics. 6th ed. New York: McGraw-Hill, 2006.

Adair, John Eric. Effective Teambuilding: How to Make a Winning Team. Vol. Effective leadership and management. London: Pan Books, 1987.

Adamson. 'Management Consultants' Intervention Styles and the Small Organisation'. Journal of Small Business and Enterprise Development 4 (1997): 55–64.

Adler, L. 'Outside Chance', n.d. https://www.peoplemanagement.co.uk/experts/advice/outside-chance.

Adler, Ronald B., and Jeanne Marquardt Elmhorst. Communicating at Work: Principles and Practices for Business and the Professions. 10th ed. New York: McGraw-Hill, 2010.

Aitken, Alicia, and Lynn Crawford. 'Coping with Stress: Dispositional Coping Strategies of

Project Managers'. International Journal of Project Management 25, no. 7 (October 2007): 666–73. https://doi.org/10.1016/j.ijproman.2007.02.003.

Albert Bandura. 'Self-Efficacy: Toward a Unifying Theory of Behavioral Change'. Psychological Review 84, no. 2 (1977): 191–215. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1977-25733 -001&site=ehost-live.

Albright, S. Christian, Wayne L. Winston, and Christopher J. Zappe. Data Analysis & Decision Making with Microsoft® Excel. Rev. 3rd ed. Mason, OH: South-Western/Cengage Learning, 2009.

Alex F. Osborn. Applied Imagination: Principles and Procedures of Creative Problem-Solving . 3rd rev. ed. New York, NY: Charles Scribner's, 1979.

Alexander, David, Anne Britton, and Ann Jorissen. International Financial Reporting and Analysis. 3rd ed. London: Thomson Learning, 2007.

———. International Financial Reporting and Analysis. 3rd ed. London: Thomson Learning, 2007.

Alfes, K, C Truss, E.C. Soane, C Rees, and M Gatenby. 'Creating an Engaged Workforce', 2015. https://www.cipd.co.uk/hr-resources/older-publications-full-text.aspx.

Alistair Cockburn. Agile Software Development: The Cooperative Game. 2nd ed. Upper Saddle River, NJ: Addison-Wesley, 2007.

Allcorn, Seth. 'What Makes Groups Tick'. Personnel 62, no. 9 (1985): 52–58.

Allcorn, Seth, and Michael A. Diamond. Managing People during Stressful Times: The Psychologically Defensive Workplace. Westport, Conn: Quorum Books, 1997.

'Analyse Your Career Values', n.d. https://www.kent.ac.uk/careers/Choosing/values.htm.

Anderson, David R. Statistics for Business and Economics. London: Thomson Learning, 2007.

Anderson, Neil. Successful Selection Interviewing. Oxford, [England]: Blackwell Publishers, 1993.

Andrew J. Ellion and Holly A. McGregor. 'A 2x2 Achievement Goal Framework'. Journal of Personality and Social Psychology 80, no. 3 (2001): 501–19. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=2001-16719 -011&site=ehost-live.

Andrew Rothwell and John Arnold. 'How HR Professionals Rate "Continuing Professional Development"'. Human Resource Management Journal 15, no. 3 (2005): 18–32. https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=17649086&a mp;site=ehost-live.

Andy Gilbert and Ian Chakravorty. Go MAD About Coaching. Woodhouse Eaves: Go Mad, 2001.

Anja Van den Broeck, Maarten Vansteenkiste, Hans De Witie, and Willy Lens. 'Explaining the Relationship between Job Characteristics, Burnout, and Engagement: The Role of Basic Psychological Need Satisfaction'. Work & Stress 22, no. 3 (2008): 277–94. https://www.tandfonline.com/doi/pdf/10.1080/02678370802393672?needAccess=true.

Anne Sigismund Huff. Writing for Scholarly Publication. Thousand Oaks, CA: Sage Publications, 1999.

———. Writing for Scholarly Publication. Thousand Oaks, CA: Sage Publications, 1999.

Annie McKee, Richard E. Boyatzis, and Fran Johnston. Becoming a Resonant Leader: Develop Your Emotional Intelligence, Renew Your Relationships, Sustain Your Effectiveness . Boston, MA: Harvard Business School Publishing, 2008.

Anthony Crandell Hamblin. Evaluation and Control of Training. London: McGraw-Hill, 1974.

April H. Reed and Linda V. Knight. 'Effect of a Virtual Project Team Environment on Communication-Related Project Risk'. International Journal of Project Management 28, no. 5 (2010): 422–27. https://www.sciencedirect.com/science/article/pii/S026378630900088X.

Aranda, Eileen K. Teams. Upper Saddle River, N.J: Prentice Hall, 1998.

Argumentation: Critical Thinking in Action: 2nd Ed. iUniverse; 2nd edition, 23AD. https://www.amazon.co.uk/Argumentation-Critical-Thinking-Action-2nd/dp/1440168385.

Argumentation: Critical Thinking in Action: 2nd Ed. iUniverse; 2nd edition, 23AD. https://www.amazon.co.uk/Argumentation-Critical-Thinking-Action-2nd/dp/1440168385.

Argyris, Chris, and Donald A. Schön. Organizational Learning II: Theory, Method, and Practice. Reading, Mass: Addison-Wesley, 1996.

'Association for Coaching', n.d. https://www.associationforcoaching.com/.

Axtell, C, J Wheller, M Patterson, and A Leach. 'From a Distance'. People Management 10 (2004): 38–40. https://www.peoplemanagement.co.uk/experts/research/from-distance.

Baker, J.R., and J.G. Philips. 'E-Mail, Decisional Styles, and Rest Breaks.' Cyberpsychology & Behavior: The Impact Of The Internet, Multimedia And Virtual Reality On Behavior And Society, 2007.

https://search.ebscohost.com/login.aspx?direct=true&db=mnh&AN=17927540& amp;site=ehost-live.

Baldin, A. 'Managing People, Policies and Privacy', 2010. http://www.bcs.org/content/conWebDoc/34663.

Bandura, A. 'Self-Efficacy: Towards a Unifying Theory of Behavioral Change'. Psychological Review 84, no. 2 (1977).

Barbara Minto. The Pyramid Principle: Logic in Writing and Thinking. Harlow: Financial Times Prentice Hall, 2009.

———. The Pyramid Principle: Logic in Writing and Thinking. Harlow: Financial Times Prentice Hall, 2009.

Barclay, J. 'Improving Selection Interviews with Structure: Organisations' Use of "behavioural" Interviews', 2001. http://www.emeraldinsight.com/doi/pdfplus/10.1108/00483480110380154.

Barker, R.A. 'The Nature of Leadership'. Human Relations 54, no. 4 (2001).

Barrass, Robert. Study!: A Guide to Effective Learning, Revision and Examination Techniques. 2nd ed. London: Routledge, 2002.

———. Study!: A Guide to Effective Learning, Revision and Examination Techniques. 2nd ed. London: Routledge, 2002.

Bateman, T, and J.M Crant. 'Proactive Behaviour: Meaning, Impact, Recommendations'. Business Horizons, 1999.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=2081040&a mp;site=ehost-live.

Baumard, Philippe. Tacit Knowledge in Organizations. London: SAGE, 1999.

Beckett, Robert. 'Communication Ethics: Principle and Practice'. Journal of Communication Management 8, no. 1 (2003): 41–52. https://www.emerald.com/insight/content/doi/10.1108/13632540410807538/full/html.

'Becoming a Reflective Practitioner: A Continuing Professional Development s...' Business Ethics: A European Review, 2002.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=6778318&a mp;site=ehost-live.

Beer, M, and N Nohria. 'Cracking the Code of Change'. Harvard Business Review 78, no. 3 (2000).

'Belbin Associates', n.d. http://www.belbin.com/.

Belbin, R. M. Management Teams: Why They Succeed or Fail. London: Butterworth-Heinemann, 1981.

———. Management Teams: Why They Succeed or Fail. 3rd ed. Oxford: Butterworth-Heinemann, 2010.

———. Management Teams: Why They Succeed or Fail. 3rd ed. Oxford: Butterworth-Heinemann, 2010.

https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=5350 52.

———. Management Teams: Why They Succeed or Fail. 3rd ed. Oxford: Butterworth-Heinemann, 2010.

https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=5350 52.

-----. Team Roles at Work. Oxford: Butterworth-Heinemann, 1993. https://app.kortext.com/Shibboleth.sso/Login?entityID=https://idp0.essex.ac.uk/shibboleth &target=https://app.kortext.com/borrow/67462.

———. Team Roles at Work. Oxford: Butterworth-Heinemann, 1993. https://app.kortext.com/Shibboleth.sso/Login?entityID=https://idp0.essex.ac.uk/shibboleth &target=https://app.kortext.com/borrow/67462.

Bell, B. S., and S. W. J. Kozlowski. 'A Typology of Virtual Teams'. Group & Organization Management 27, no. 1 (1 March 2002): 14–49. https://doi.org/10.1177/1059601102027001003.

———. 'A Typology of Virtual Teams'. Group & Organization Management 27, no. 1 (1 March 2002): 14–49. https://doi.org/10.1177/1059601102027001003.

'Benefits of CPD', 2013. http://www.cipd.co.uk/cpd/benefits.aspx.

Benhayon, S. The Way of Initiation: The Development of Energetic Awareness, n.d. http://www.bookdepository.com/The-Way-of-Initiation-Serge-Benhayon/9780977541522.

Benne, I, and P Sheats. 'Functional Roles of Group Members'. Journal of Social Issues, 1948.

Bennis, Warren G., and Burt Nanus. Leaders: Strategies for Taking Charge. 2nd ed. New York: HarperBusiness, 1997.

Berglas, S. 'The Very Real Dangers of Executive Coaching'. Harvard Business Review 80, no. 6 (2002).

Bill George. Authentic Leadership: Rediscovering the Secrets to Creating Lasting Value. San Francisco, CA: Jossey-Bass, 2003.

Biswas, S, and D Twitchell. Management Consulting. New York: John Wiley, 2002.

Blanchard, Kenneth H., Patricia Zigarmi, and Drea Zigarmi. Leadership and the One Minute Manager. London: HarperCollins, 1994.

Bleaken, D. 'Anatomy of an Attack', 2009. https://www.bcs.org/content/conWebDoc/33653.

Bono, Edward de. Lateral Thinking. New York: Perennial Library, 1990.

Boud, David, Rosemary Keogh, and David Walker. Reflection, Turning Experience into Learning. London: Kogan Page, 1985.

https://search.ebscohost.com/login.aspx?direct=true&scope=site&db=nlebk&db=nlabk&AN=649772.

Bradley L. Kirkman, Benson Rosen, Cristina B. Gibson, Paul E. Tesluk, and Simon O. McPherson. 'Five Challenges to Virtual Team Success: Lessons from Sabre, Inc.' The Academy of Management Executive (1993-2005) 16, no. 3 (2002): 67–79. https://www.jstor.org/stable/4165869.

Bradley, L.K., B Rosen, C.B. Gibson, P.E. Teslik, and S.O. McPherson. 'Five Challenges to Virtual Teams Success'. Academy of Management Executive 16, no. 3 (2002).

'Brainfood: Do It Right: Dynamic Delegation', n.d. http://www.managementtoday.co.uk/right-dynamic-delegation/article/929278.

Brian Tracy. Eat That Frog!: 21 Great Ways to Stop Procrastinating and Get More Done in Less Time. London: Yellow Kite, 2017.

Briner, Wendy, Colin Hastings, and Michael Geddes. Project Leadership. 2nd ed. Aldershot: Gower, 1996.

Broadbent, Michael, and John Cullen. Managing Financial Resources. 2nd ed. Vol. Institute of Management series. Oxford: Butterworth-Heinemann, 1997.

Brookfield, Stephen. Developing Critical Thinkers: Challenging Adults to Explore Alternative Ways of Thinking and Acting. Milton Keynes: Open University Press, 1987.

Browaeys, Marie-Joëlle, and Roger Price. Understanding Cross-Cultural Management. Harlow: Financial Times/Prentice Hall, 2008.

———. Understanding Cross-Cultural Management. Harlow: Financial Times/Prentice Hall, 2008.

Brown, Roger. Social Psychology. New York: Free Press, 1965.

Bruce Peltier. The Psychology of Executive Coaching: Theory and Application. Second edition. New York: Brunner-Routledge, 2010.

Bruce W. Tuckman. 'Developmental Sequence in Small Groups'. Psychological Bulletin 63, no. 6 (1965): 384–99.

https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1965-12187 -001&site=ehost-live.

Bryman, Alan, and Emma Bell. Business Research Methods. 2nd ed. Oxford: Oxford University Press, 2007.

Bumiller, E. 'We Have Met the Enemy and He Is Powerpoint', 2010. http://www.nytimes.com/2010/04/27/world/27powerpoint.html.

Burdett, J.O. 'To Coach or Not to Coach - That Is the Question.' In Managing Learning. London: International Thomson Business Press in association with the Open University, 1999.

Burns, James MacGregor. Leadership. New York: Harper & Row, 1978.

Butler, M. 'Sustainability, Not Selfishness, Will Grow the Talent of the Future - People Management Magazine Online', n.d. https://www.peoplemanagement.co.uk/voices/comment/sustainability-talent-future.

Buzan, Tony. The Speed Reading Book. Rev. ed. London: BBC, 2003.

Cadbury, Adrian and Committee on the Financial Aspects of Corporate Governance. Report of the Committee on the Financial Aspects of Corporate Governance [and] Code of Best Practice. Electronic resource. London: Gee, 1992. http://www.ecgi.org/codes/code.php?code id=132.

———. Report of the Committee on the Financial Aspects of Corporate Governance [and] Code of Best Practice. London: Gee, 1992.

Caldwell, R. 'Models of Change Agency'. British Journal of Management 14, no. 2 (2003).

Cameron, Esther, Mike Green, and EBSCOhost ebook collection. Making Sense of Change Management: A Complete Guide to the Models, Tools & Techniques of Organizational Change. Electronic resource. 2nd ed. London: Kogan Page, 2009. https://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=265362.

Cameron, Sheila. The Business Student's Handbook: Skills for Study and Employment. 5th ed. Harlow: Financial Times Prentice Hall, 2010.

———. The Business Student's Handbook: Skills for Study and Employment. 5th ed. Harlow: Financial Times Prentice Hall, 2010.

Campbell, J.P. 'Individual versus Group Problem Solving in an Industrial Sample'. Journal of Applied Psychology, 1968.

https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1968-11696 -001&site=ehost-live.

Cannon, Tom. Corporate Responsibility: A Textbook on Business Ethics, Governance, Environment : Roles and Responsibilities. London: Pitman, 1994.

Carnall, C. A. Managing Change in Organizations. 5th ed. Harlow: Financial Times Prentice Hall, 2007.

Carol Wilson. Best Practice in Performance Coaching: A Handbook for Leaders, Coaches, HR Professionals and Organizations. London: Kogan Page, 2011.

Carruthers, Harvey. 'Using PEST Analysis to Improve Business Performance'. In Practice 31, no. 1 (2009): 37–39.

Cascio, Wayne, and Stan Shurygailo. 'E-Leadership and Virtual Teams'. IEEE Engineering Management Review 36, no. 1 (2008): 79–79. https://doi.org/10.1109/EMR.2008.4490142.

'Cast in a New Light.' People Management, 2008.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=29415866&site=ehost-live.

Catherine Soames and Sara Hawker, eds. Compact Oxford English Dictionary for University and College Students. Oxford: Oxford University Press, 2006.

'CBI Calls for "skills Passport" Boost', n.d.

https://www.timeshighereducation.com/news/cbi-calls-for-skills-passport-boost/96137.articl e.

Chapman, D, and D Zweig. 'Developing a Nomological Network for Interview Structure: Antecedents and Consequences of the Structured Selection Interview'. Personnel Psychology, 2005.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=17818668&a mp;site=ehost-live.

Cheng, Jianxi, David G. Proverbs, and Chike F. Oduoza. 'The Satisfaction Levels of UK Construction Clients Based on the Performance of Consultants'. Engineering, Construction and Architectural Management 13, no. 6 (2006): 567–83. https://www.emerald.com/insight/content/doi/10.1108/09699980610712373/full/html.

Chester Louis Karrass. The Negotiating Game. New York, NY: HarperBusiness, 1992.

Child, John. Management in China during the Age of Reform. Vol. Cambridge studies in management. Cambridge: Cambridge University Press, 1994.

Chris Pearce. 'Ten Steps to Conducting a Selection Interview'. Nursing Management - UK 14, no. 5 (2007): 21–21.

Christopher Connolly. 'Communication: Getting to the Heart of the Matter'. Management Development Review 9, no. 7 (1996): 37–40. https://www.emeraldinsight.com/doi/pdfplus/10.1108/09622519610153938.

Christopher Orpen. 'Using the Stepladder Technique to Improve Team Performance'. Team Performance Management: An International Journal 1, no. 3 (1995): 24–27. https://www.emeraldinsight.com/doi/pdfplus/10.1108/13527599510084830.

CIPD. 'How Engaged Are British Employees? (Summary of Working Life: Employee Attitudes and Engagement, 2006)', n.d. http://www.cipd.co.uk/binaries/howengbritemps-sr.pdf.

'CIPD Creating an Engaged Workforce', n.d. http://www.cipd.co.uk/NR/rdonlyres/DD66E557-DB90-4F07-8198-87C3876F3371/0/Creating _engaged_workforce.pdf.

'CIPD Discipline and Grievances at Work', 2016. http://www.cipd.co.uk/hr-resources/factsheets/discipline-grievances-at-work.aspx.

'CIPD Helping People Learn IT Systems', n.d. http://www.cipd.co.uk/NR/rdonlyres/074AAD3D-EEBC-4593-BD3F-D29763C5C26A/0/helping peoplelearnIT.pdf.

'CIPD How People Learn IT Systems', n.d. http://www.cipd.co.uk/NR/rdonlyres/074AAD3D-EEBC-4593-BD3F-D29763C5C26A/0/helping peoplelearnIT.pdf.

'CIPD How People Learn Systems', 2015. http://www.cipd.co.uk/hr-resources/factsheets/helping-people-learn.aspx.

'CIPD HR and Technology', n.d. http://www.cipd.co.uk/NR/rdonlyres/57AEFFA9-2410-4805-88DC-C4A2F3ACA33C/0/hrandte ch0606.pdf%20page%201-18. 'CIPD HR: Where Is Your Career Heading?', 2005. https://www.cipd.co.uk/hr-resources/survey-reports/hr-career.aspx.

'CIPD Identification of Learning Need', 2016. http://www.cipd.co.uk/hr-resources/factsheets/identifying-learning-talent-development-nee ds.aspx.

'CIPD Innovative Learning and Talent Development', n.d. http://www.cipd.co.uk/NR/rdonlyres/3C59B0CD-FC99-45A6-9D14-88301ADCBF39/0/Innovat ive_learning_talent_development.pdf.

'CIPD Internet and E-Mail Policies', 1AD. http://www.cipd.co.uk/hr-inform/templates-and-tools/model-documents-policies/business-p rinciples/social-media/.

'CIPD Learning and Development Annual Survey', n.d. https://www.cipd.co.uk/knowledge/strategy/development/surveys.

'CIPD Learning and the Line: The Role of Line Managers in Training, Learning and Development', n.d.

http://www.cipd.co.uk/NR/rdonlyres/45B74613-3157-4064-93CD-7EA30AA8A172/0/learnlin e.pdf.

'CIPD Managing Employee Careers: Issues, Trends and Prospects', n.d. http://www.cipd.co.uk/NR/rdonlyres/E96E8FE4-9403-4304-82AC-879D8BC51EDE/0/manag_ emp_car_survey.pdf.

'CIPD Performance Management in Action: Current Trends and Practice', n.d. http://www.cipd.co.uk/NR/rdonlyres/AC5B3F1D-CA83-4CB2-AD97-9B2333411133/0/Perform ance_management_in_action.pdf.

'CIPD Promoting the Value of Learning in Adversity', n.d. http://www.cipd.co.uk/NR/rdonlyres/EEFFF289-1B3E-46BF-89FF-082A553B0ED6/0/4846Valu eoflearningWEB.pdf.

'CIPD Recruitment, Retention and Turnover', n.d. https://www.cipd.co.uk/binaries/recruitment_retention_turnover_annual_survey_2009.pdf.

'CIPD Recruitment Retention and Turnover', n.d. https://www.cipd.co.uk/knowledge/strategy/resourcing/turnover-retention-factsheet.

'CIPD Selection Methods', 2015. http://www.cipd.co.uk/hr-resources/factsheets/selection-methods.aspx.

'CIPD Talent Management', n.d.

https://www.cipd.co.uk/knowledge/strategy/resourcing/talent-factsheet.

'CIPD Technology in HR', 2015. https://www.cipd.co.uk/hr-resources/older-publications-full-text.aspx.

'CIPD The Value of Learning', n.d.

http://www.cipd.co.uk/NR/rdonlyres/94842E50-F775-4154-975F-8D4BE72846C7/0/valoflear nnwmodvalca.pdf.

'CIPD Who Learns at Work? Employee's Experiences of Training and Development', n.d. http://www.cipd.co.uk/NR/rdonlyres/1630D350-0454-4A94-94C6-6C1066C5378B/0/who_lea rns_work.pdf.

Clarke, Jenny, and Sabine Dembkowski. 'The Art of Asking Great Questions'. International Journal of Mentoring and Coaching 4, no. 2 (2006): 1–6.

Clegg, Stewart, Martin Kornberger, and Tyrone Pitsis. Managing & Organizations: An Introduction to Theory and Practice. Fourth edition. Los Angeles: SAGE, 2016.

———. Managing & Organizations: An Introduction to Theory and Practice. Fourth edition. Los Angeles: SAGE, 2016.

———. Managing & Organizations: An Introduction to Theory and Practice. Fourth edition. Los Angeles: SAGE, 2016.

Coaching and Buying Coaching Services: A Guide. Chartered Institute of Personnel and Development, 2004.

https://www.amazon.co.uk/Coaching-Buying-Services-Guide/dp/B001PGDB5E.

'Coaching and Mentoring', 2015. http://www.cipd.co.uk/hr-resources/factsheets/coaching-mentoring.aspx.

Collin, A. 'Learning and Development'. In Human Resource Management: A Contemporary Approach, 6th ed. Harlow: Financial Times/Prentice Hall, 2010.

Collins, James C. Good to Great: Why Some Companies Make the Leap-- and Others Don't. London: Random House Business, 2001.

'Competence and Competency Frameworks', 2015. http://www.cipd.co.uk/hr-resources/factsheets/competence-competency-frameworks.aspx.

'Competence and Competency Frameworks', 2015. http://www.cipd.co.uk/hr-resources/factsheets/competence-competency-frameworks.aspx.

'Continuing Professional Development', 2007. http://shop.cipd.co.uk/shop/bookshop/hr-topics/hr-function/continuing-professional-develop ment#_ga=1.96587935.1831044632.1475062846.

'Continuing Professional Development: Practitioner Level Standards', n.d. http://www.cipd.co.uk/NR/rdonlyres/AE7D0F35-CF5C-417D-9BAE-5C16A0BE5069/0/cpd.pdf.

'Coping Styles and Affect.' International Journal of Stress Management, 2009. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=2009-06705 -004&site=ehost-live. 'Coping with Stress: The Effectiveness of Different Types of Music.' Applied Psychophysiology And Biofeedback, 2007.

https://search.ebscohost.com/login.aspx?direct=true&db=mnh&AN=17965934& amp;site=ehost-live.

Cottrell, Stella. Critical Thinking Skills: Developing Effective Analysis and Argument. Vol. Palgrave study guides. New York: Palgrave Macmillan, 2005.

———. Critical Thinking Skills: Developing Effective Analysis and Argument. Vol. Palgrave study guides. New York: Palgrave Macmillan, 2005.

———. The Study Skills Handbook. 2nd ed. Vol. Palgrave study guides. Basingstoke: Palgrave Macmillan, 2003.

———. The Study Skills Handbook. 2nd ed. Vol. Palgrave study guides. Basingstoke: Palgrave Macmillan, 2003.

Coutu, D. 'How Resilience Works', n.d. https://hbr.org/2002/05/how-resilience-works.

'CPD Examples and Templates', 2013. http://www.cipd.co.uk/cpd/examples-templates.aspx.

'Curriculum Diversity Guide', n.d. http://shop.niace.org.uk/media/catalog/product/C/u/Curriculum-for-Diversity-Guide.pdf.

Currie, Donald and Chartered Institute of Personnel and Development. Developing and Applying Study Skills: Writing Assignments, Dissertations and Management Reports. London: Chartered Institute of Personnel and Development, 2005.

———. Developing and Applying Study Skills: Writing Assignments, Dissertations and Management Reports. London: Chartered Institute of Personnel and Development, 2005.

David A. Buchanan. The Expertise of the Change Agent. New York: Prentice Hall, 1992.

David Buchanan et al. 'No Going Back: A Review of the Literature on Sustaining Organizational Change'. International Journal of Management Reviews 7, no. 3 (2005): 189–205. https://doi.org/10.1111/j.1468-2370.2005.00111.x.

David Clutterbuck. Making Coaching Work : Creating a Coaching Culture. McGraw-Hill Education / Europe, Middle East & Africa, 4AD. https://www.amazon.co.uk/Making-Coaching-Work-Creating-coaching/dp/1843980746.

David F. Perri, Gerard A. Callanan, Paul F. Rotenberry, and Peter F. Oehlers. 'Education and Training in Ethical Decision Making: Comparing Context and Orientation'. Educating + Training 51, no. 1 (2009): 70–83.

https://www.emeraldinsight.com/doi/pdfplus/10.1108/00400910910931841.

David H. Maister. Managing the Professional Service Firm. London: Simon & Schuster, 2003.

David H. Maister, Robert Galford, and Charles Green. The Trusted Advisor. Simon & Schuster, 2002.

David Simmonds. Designing and Delivering Training. London: Chartered Institute of Personnel and Development, 2003.

David T. Dearman and Michael D. Shields. 'Avoiding Accounting Fixation: Determinants of Cognitive Adaptation to Differences in Accounting Method'. Contemporary Accounting Research 22, no. 2 (2005): 351–84. https://doi.org/10.1506/RQ40-UR50-5CRL-YU8A.

Dawson, Patrick. Reshaping Change: A Processual Perspective. Vol. Understanding organizational change. London: Routledge, 2003.

———. Understanding Organizational Change: The Contemporary Experience of People at Work. London: SAGE, 2003.

Dawson, Patrick and ebrary, Inc. Understanding Organizational Change: The Contemporary Experience of People at Work. Electronic resource. London: Sage Publications, 2003. http://site.ebrary.com/lib/universityofessex/Doc?id=10076710.

Dearman, D, and M Shields. 'Avoiding Accounting Fixation: Determinants of Cognitive Adaptation to Differences in Accounting Method'. Contemporary Accounting Research: The Journal of the Canadian Academic Accounting Association = Recherche Comptable Contemporaine : La Revue de l'Association Canadienne Des Professeurs de Comptabilité 22, no. 2 (2005).

Deborah J. Barrett. Leadership Communication. Fourth edition, International edition. Maidenhead: McGraw-Hill Education, 2014.

'Delegation, Not Relegation'. Manager, n.d. https://www.questia.com/library/journal/1P3-1917205671/delegation-not-relegation.

Dexter Dunphy and Doug Stace. 'The Strategic Management of Corporate Change'. Human Relations 46, no. 8 (1993): 905–20. https://journals.sagepub.com/doi/pdf/10.1177/001872679304600801.

'Diversity in the Workplace: An Overview', 2015. http://www.cipd.co.uk/hr-resources/factsheets/diversity-workplace-overview.aspx.

Douglas R. May, Richard L. Gilson, and Lynn M. Harter. 'The Psychological Conditions of Meaningfulness, Safety and Availability and the Engagement of the Human Spirit at Work'. Journal of Occupational & Organizational Psychology 77 (2004): 11–37. https://doi.org/10.1348/096317904322915892.

Douglas T. Hall. Careers in and out of Organizations. Thousand Oaks, CA: Sage, 2002.

Drucker, Peter F. Management Challenges for the 21st Century. Oxford: Butterworth-Heinemann, 1999.

Duck, J.D. 'Managing Change: The Art of Balancing'. Harvard Business Review 71, no. 6 (1993).

'Durham Dean Suspended for Plagiarism', n.d. https://www.theguardian.com/education/2007/oct/30/highereducation.news. Dyson, J. R. Accounting for Non-Accounting Students. 7th ed. Harlow: Financial Times Prentice Hall, 2007.

E. Frank Harrison. 'A Process Perspective on Strategic Decision-Making'. Management Decision 34, no. 1 (1996): 46–53. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00251749610106972.

Earley, P.C., and E Mosakowski. 'Creating Hybrid Team Cultures'. Academy of Management Journal 43, no. 1 (2000).

Easterby-Smith, Mark, Richard Thorpe, and Andy Lowe. Management Research: An Introduction. London: Sage, 1991.

Edward de Bono. Six Thinking Hats. Revised and Updated edition. London: Penguin Life, an imprint of Penguin Books, 2000.

———. Teaching Thinking. Penguin (Non-Classics), n.d.

Edward E. Lawler III. The Ultimate Advantage: Creating the High-Involvement Organization. 1st ed. San Francisco, CA: Jossey-Bass, 1992.

E.G. Ochieng and A.D.F. Price. 'Managing Cross Cultural Communication in Multicultural Construction Project Teams: The Case of Kenya and UK'. International Journal of Project Management 28, no. 5 (2010): 449–60.

https://www.sciencedirect.com/science/article/pii/S0263786309000878.

Eisold, Kenneth. What You Don't Know You Know: Our Hidden Motives in Life, Business, and Everything Else. New York: Other Press, 2009.

https://search.ebscohost.com/login.aspx?direct=true&scope=site&db=nlebk&a mp;db=nlabk&AN=730856.

Eisold, Kenneth and EBSCOhost ebook collection. What You Don't Know You Know: Our Hidden Motives in Life, Business, and Everything Else. Electronic resource. New York: Other Press, 2009.

https://search.ebscohost.com/login.aspx?direct=true&scope=site&db=nlebk&a mp;db=nlabk&AN=730856.

Ellen Piggot-Irvine. 'Key Features of Appraisal Effectiveness'. International Journal of Education Management 17, no. 4 (2003): 170–78. https://www.emeraldinsight.com/doi/pdfplus/10.1108/09513540310474392.

Elliott, Barry, and Jamie Elliott. Financial Accounting and Reporting. 12th ed. Harlow: Financial Times Prentice Hall, 2008.

Elspeth McFadzean. 'Developing and Supporting Creative Problem-Solving Teams: Part 1 - a Conceptual Model'. Management Decision 40, no. 5 (2002): 463–75. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00251740210430443.

Emmanuel Ogbonna and Lloyd Harris. 'Leadership Style, Organizational Culture and Performance: Empirical Evidence from UK Companies'. International Journal of Human Resource Management 11, no. 4 (2000): 766–88. https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=4781860&a mp;site=ehost-live.

Emmitt, Stephen, and Christopher A. Gorse. Communication in Construction Teams. London: Routledge, 2015.

'Emotional Intelligence', n.d. http://www.cipd.co.uk/pm/peoplemanagement/b/weblog/archive/2009/06/18/emotional-int elligence-2009-06.aspx.

'Engaging for Success: Enhancing Performance through Employee Engagement', n.d. http://dera.ioe.ac.uk/1810/1/file52215.pdf.

Ernest L. Stech. Effective Group Communication. Lincolnwood, III., U.S.A: National Textbook Co., 1985.

'EU Fails to Curb Britain's Work Hours Opt-Out', n.d. http://www.independent.co.uk/news/world/europe/eu-fails-to-curb-britains-work-hours-optout-1675368.html.

Eugene Sadler-Smith and Stephen Leybourne. 'The Role of Intuition and Improvisation in Project Management'. International Journal of Project Management 24, no. 6 (2006): 483–92. https://www.sciencedirect.com/science/article/pii/S0263786306000536.

Eun Hee Seo. 'The Relationship of Procrastination with a Mastery Goal versus an Avoidance Goal'. Social Behavior & Personality: An International Journal 37, no. 7 (2009): 911–20. https://search.ebscohost.com/login.aspx?direct=true&db=s3h&AN=46812411&a mp;site=ehost-live.

'European Mentoring and Coaching Council', n.d. http://www.emccouncil.org/.

Evans, L. 'The "true and Fair View" and the "Fair Presentation Override" of IAS 1.' Microform. Accounting and Business Research 33, no. 4 (2003).

Evelyn H. Daniel. 'Quality Control of Documents'. Library Trends 41, no. 4 (1993): 644-64.

Executive agency education, audiovisual and culture. 'Tempus Programme', n.d. https://eacea.ec.europa.eu/sites/2007-2013/tempus-programme_en.

'Exploring the Handshake in Employment Interviews.' Journal of Applied Psychology, 2008. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=2008-12803 -010&site=ehost-live.

Fayol, Henri, and Irwin Gray. General and Industrial Management. Rev. ed. London: Pitman, 1988.

Fayol, Henri, and Lyndall F. Urwick. General and Industrial Management. Mansfield Centre, CT.: Martino Publishing, 2013.

Ferrari. 'Procrastination as a Predictor of Task Perceptions: Examining Delayed and Non-Delayed Tasks across Varied Deadlines.' Individual Differences Research, Vol 4(1), Mar, 2006, no. 1 (2006).

https://search.ebscohost.com/login.aspx?direct=true&db=psyh&AN=2006-0370 3-003&site=eds-live.

Fiedler, Fred Edward. A Theory of Leadership Effectiveness. Vol. McGraw-Hill series in management. New York: McGraw-Hill, 1967.

———. A Theory of Leadership Effectiveness. Vol. McGraw-Hill series in management. New York: McGraw-Hill, 1967.

Fink, Arlene. Conducting Research Literature Reviews: From the Internet to Paper. 2nd ed. Thousand Oaks, Calif: Sage, 2005.

———. Conducting Research Literature Reviews: From the Internet to Paper. 2nd ed. Thousand Oaks, Calif: Sage, 2005.

Fiona Caerniawska. Management Consultancy in the 21st Century. 1st Ichor Business book ed. West Lafayette, IN: Purdue University Press, 1999. https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=6581 595.

Fisher, Alec. Critical Thinking: An Introduction. Second edition. Cambridge: Cambridge University Press, 2011.

———. Critical Thinking: An Introduction. Second edition. Cambridge: Cambridge University Press, 2011.

Fisher, Roger, William Ury, and Bruce Patton. Getting to Yes: Negotiating an Agreement without Giving In. 2nd ed. London: Random House Business, 1999.

Fred E. Fiedler. 'Validation and Extension of the Contingency Model of Leadership Effectiveness'. Psychological Bulletin 76, no. 2 (1971): 128–48. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1972-02829 -001&site=ehost-live.

Fred R. H. Zijlstra and John W. Rook. 'The Contribution of Various Types of Activities to Recovery'. European Journal of Work and Organizational Psychology 15, no. 2 (2006): 218–40. https://doi.org/10.1080/13594320500513962.

Frederic M., Ph.D. Hudson and Frederic M. Hudson. The Handbook of Coaching. Hardcover. Jossey-Bass, n.d.

French, J.P.R., and B Raven. 'The Basis of Social Power'. In Group Dynamics: Research and Theory, 3rd ed. London: Tavistock, 1968.

G. R. Ferris, G. Adams, R. W. Kolooinski, W. A. Hochwarter, and A. P. Ammeter. 'Perceptions of Organisational Politics'. In The Many Faces of Multi-Level Issues. Bingley: Emerald, 2002.

Gabriel, Yiannis. Organizing Words: A Critical Thesaurus for Social and Organization Studies . Oxford: Oxford University Press, 2008.

———. Organizing Words: A Critical Thesaurus for Social and Organization Studies. Oxford:

Oxford University Press, 2008.

Gallagher, K. 'The Lesotho Highlands Water Project'. Case Studies Club, 2006. http://www.cipd.co.uk/casestudies/.

Garnham, Alan. Artificial Intelligence: An Introduction. Vol. Introductions to modern psychology. London: Routledge & Kegan Paul, 1988.

Gary S. Insch, Nancy McIntyre, and David Dawley. 'Tacit Knowledge: A Refinement and Empirical Test of the Academic Tacit Knowledge Scale'. The Journal of Psychology 142, no. 6 (2008): 561–80.

https://www.tandfonline.com/doi/pdf/10.3200/JRLP.142.6.561-580?needAccess=true.

Geof Alred and Bob Garvey. The Mentoring Pocketbook. 3rd ed. Alresford: Management Pocketbooks, 2010.

Gerald L. Wilson. Groups in Context. McGraw-Hill Humanities/Social Sciences/Languages, n.d.

Gerry Johnson. 'Managing Strategic Change—Strategy, Culture and Action'. Long Range Planning 25, no. 1 (1992): 28–36.

https://www.sciencedirect.com/science/article/pii/002463019290307N.

Gibson, James L. Organizations: Behavior, Structure, Processes. 14th ed., International ed. New York, NY: McGraw-Hill, 2012.

Gillen, Terry. 'The People Skills behind the Appraisal Process'. Strategic HR Review 6, no. 4 (2007): 4–4.

https://www.emerald.com/insight/content/doi/10.1108/14754390980000973/full/html.

'Goal Setting in a One to One Coaching Environment - Google Search', n.d. https://www.google.co.uk/search?rlz=1C1EODB_enGB708GB708&ei=p-vrW-2dEuSCgA bw6bTQBQ&q=%22goal+setting+in+a+one+to+one+coaching+environment%22&a mp;oq=%22goal+setting+in+a+one+to+one+coaching+environment%22&gs_l=psy -ab.3...22294.25327.0.25630.2.2.0.0.0.181.222.1j1.2.0...0...1c.1.64.psy-ab..0.1.180...33i 160k1.0.FgumfisFRUU.

Goleman, Daniel. Emotional Intelligence. New York: Bantam Books, 1997.

-----. Emotional Intelligence: Why It Can Matter More than IQ. London: Bloomsbury, 1996.

———. Working with Emotional Intelligence. London: Bloomsbury, 1999.

Goleman, Daniel, Richard E. Boyatzis, and Annie McKee. Primal Leadership: Learning to Lead with Emotional Intelligence. Boston, Mass: Harvard Business School Press, 2004.

Goodwin, C. James. Research in Psychology: Methods and Design. 4th ed. Hoboken, NJ: John Wiley & Sons, 2005.

Gowthorpe, Catherine. Business Accounting and Finance for Non-Specialists. 2nd ed. London: Thomson Learning, 2005. Goyder, Mark. Living Tomorrow's Company. Aldershot: Gower, 1998.

Graeme Martin and Sabina Siebert. Managing People and Organizations in Changing Contexts. Second Edition. London: Routledge, 2016.

Graetz, K. A., E. S. Boyle, C. E. Kimble, P. Thompson, and J. L. Garloch. 'Information Sharing in Face-to-Face, Teleconferencing, and Electronic Chat Groups'. Small Group Research 29, no. 6 (1 December 1998): 714–43. https://doi.org/10.1177/1046496498296003.

Gray, David E. 'Principles and Processes in Coaching Evaluation'. International Journal of Mentoring and Coaching 2, no. 2 (2004): 4–14. https://www.emccouncil.org/wp-content/uploads/2018/02/28-1.pdf.

Gray, Rob, and Jan Bebbington. Accounting for the Environment. 2nd ed. London: SAGE Publications, 2001.

Greenberg, Jerald, and Robert A. Baron. Behavior in Organizations: Understanding and Managing the Human Side of Work. 7th ed. Upper Saddle River, NJ: Prentice Hall, 2000.

———. Behavior in Organizations: Understanding and Managing the Human Side of Work. 8th ed. Upper Saddle River, NJ: Prentice Hall, 2003.

Grimsley, Alec. Vital Conversations: Making the Impossible Conversation Possible. Princes Risborough: Barnes Holland, 2010.

Gross, Richard D. Psychology: The Science of Mind and Behaviour. 2nd ed. London: Hodder & Stoughton, 1992.

'Grow Your Own', n.d.

http://www.cipd.co.uk/pm/peoplemanagement/p/paymentgateway.aspx?returnURL=/pm/p eoplemanagement/b/weblog/archive/2009/12/03/grow-your-own-2009-12.aspx&blogid =2&postid=91576.

Grugulis, Irena. 'Putting Skills to Work: Learning and Employment at the Start of the Century'. Human Resource Management Journal 13, no. 2 (April 2003): 3–12. https://doi.org/10.1111/j.1748-8583.2003.tb00087.x.

Guerreiro, Reinaldo, Sérgio Rodrigues Bio, and Elvira Vazquez Villamor Merschmann. 'Cost-to-serve Measurement and Customer Profitability Analysis'. The International Journal of Logistics Management 19, no. 3 (7 November 2008): 389–407. https://doi.org/10.1108/09574090810919215.

Gundhuz, H.B. 'An Evaluation of Belbin's Team Roles Theory', n.d. http://idosi.org/wasj/wasj4(3)/20.pdf.

Hackman, J. Richard1Oldham, Greg R.2. 'Motivation through the Design of Work: Test of a Theory'. Organizational Behavior & Human Performance 16 (n.d.): 250–79. https://search.ebscohost.com/login.aspx?direct=true&db=bth&AN=7590307&a mp;site=eds-live.

Hall, Richard H. Organizations: Structures, Processes, and Outcomes. 8th ed. Upper Saddle River, N.J.: Prentice Hall, 2002.

Hall, S. 'The Question of Cultural Identity'. In Modernity and Its Futures, Vol. Understanding modern societies. Cambridge: Polity Press in Association with the Open University, 1992.

'Hard as Nails? The Skills That Employers Really Want | Commentary and Analysis | Tools | XpertHR.Co.Uk', n.d.

http://www.xperthr.co.uk/commentary-and-analysis/hard-as-nails-the-skills-that-employers -really-want/29235/.

Harold Guetzkow and John Gyr. 'An Analysis of Human Conflict in Decision-Making Groups'. Human Relations 7, no. 3 (1954): 367–82. https://journals.sagepub.com/doi/pdf/10.1177/001872675400700307.

Harris Sondak and Kathryn A. Cañas. Opportunities and Challenges of Workplace Diversity: Theory, Cases and Exercises. Third edition. Boston, MA: Pearson, 2014.

Harrison, E. Frank. The Managerial Decision-Making Process. 5th ed. Boston: Houghton Mifflin, 1999.

Harrison, Rosemary and Chartered Institute of Personnel and Development. Employee Development. 2nd ed. Vol. People and organisations. London: Chartered Institute of Personnel and Development, 2000.

———. Learning and Development. 5th ed. London: Chartered Institute of Personnel and Development, 2009.

———. Learning and Development. 5th ed. London: Chartered Institute of Personnel and Development, 2009.

Hart, Chris. Doing a Literature Review: Releasing the Social Science Research Imagination. London: Sage, 1998.

———. Doing a Literature Review: Releasing the Social Science Research Imagination. London: Sage, 1998.

Hatch, Mary Jo. Organization Theory: Modern, Symbolic, and Postmodern Perspectives. Oxford: Oxford University Press, 1997.

———. Organization Theory: Modern, Symbolic, and Postmodern Perspectives. Oxford: Oxford University Press, 1997.

Heap, John. Management of Innovation in Design. Paperback. Thomson Learning, n.d.

Heery, Edmund, and Mike Noon. A Dictionary of Human Resource Management. 2nd ed. Oxford: Oxford University Press, 2008.

Henry Mintzberg. 'The Manager's Job: Folklore and Fact'. Harvard Business Review 68, no. 2 (1990): 163–76.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&bquery=AN+900 5210828&type=1&site=ehost-live.

Henry P. Sims. 'Leading Workers to Lead Themselves: The External Leadership of Self-Managing Work Teams'. Administrative Science Quarterly 32, no. 1 (1987): 106–29. https://www.jstor.org/stable/2392745?seq=1&cid=pdf-reference#page_scan_tab_cont ents.

Herminia Ibarra. 'Provisional Selves: Experimenting with Image and Identity in Professional Adaptation'. Administrative Science Quarterly 44, no. 4 (1999): 764–91. https://www.jstor.org/stable/2667055?seq=1#page scan tab contents.

'Higher Education at Work: High Skills, High Value', n.d. https://www.hecsu.ac.uk/higher_education_at_work.htm.

Hilde Hendrickx and Frans van der Ouderaa. 'The Effect of Physical Activity on Mental Capital and Wellbeing'. In Mental Capital and Wellbeing, edited by Cary L. Cooper, John Field, Usha Goswami, Rachel Jenkins, and Barbara J. Sahakian, 261–67. Chichester: Wiley-Blackwell, 2010.

Hirschhorn, Larry. Reworking Authority: Leading and Following in the Post-Modern Organization. Vol. Organization studies. Cambridge, MA: MIT Press, 1997. https://search.ebscohost.com/login.aspx?direct=true&scope=site&db=nlebk&a mp;db=nlabk&AN=9301.

-----. The Workplace within: Psychodynamics of Organizational Life. Vol. MIT Press series on organization studies. Cambridge, Mass: MIT Press, 1990. https://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=50471.

Hirschhorn, Larry and EBSCOhost ebook collection. Reworking Authority: Leading and Following in the Post-Modern Organization. Electronic resource. 1st MIT Press pbk. ed. Vol. Organization studies. Cambridge, Mass: MIT Press, 1998. https://search.ebscohost.com/login.aspx?direct=true&scope=site&db=nlebk&a mp;db=nlabk&AN=9301.

———. The Workplace within: Psychodynamics of Organizational Life. Electronic resource. Vol. MIT Press series on organization studies. Cambridge, Mass: MIT Press, 1988. https://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=50471.

Hofstede, Geert H. Culture's Consequences: International Differences in Work-Related Values. Vol. Cross-cultural research and methodology series. Newbury Park, Ca: Sage, 1984.

Hofstede, Geert H., Gert Jan Hofstede, and Michael Minkov. Cultures and Organizations: Software of the Mind : Intercultural Cooperation and Its Importance for Survival. 3rd ed. New York: McGraw-Hill, 2010.

Hogan, R, J Hogan, and B.W. Roberts. 'What We Know about Leadership', 1994. https://www.peterberry.com.au/files/hogan_white_papers/what_we_know_about_leadership .pdf.

Holmes, Thomas H., and Richard H. Rahe. 'The Social Readjustment Rating Scale'. Journal of Psychosomatic Research 11, no. 2 (August 1967): 213–18. https://doi.org/10.1016/0022-3999(67)90010-4.

Hope, J, and R Fraser. 'Beyond Budgeting: Building a New Management Model for the Information Age', n.d.

http://bbrt.org/product/beyond-budgeting-building-a-new-management-model-for-the-infor mation-age/.

Horn, Roy. Researching and Writing Dissertations: A Complete Guide for Business and Management Students. London: Chartered Institute of Personnel and Development, 2009.

House, Robert J. Culture, Leadership, and Organizations: The GLOBE Study of 62 Societies. Thousand Oaks, Calif: Sage, 2004.

———. Culture, Leadership, and Organizations: The GLOBE Study of 62 Societies. Thousand Oaks, Calif: Sage, 2004.

'How to Do (or Not to Do) a Critical Literature Review', n.d. http://eprints.aston.ac.uk/3431/1/Jesson_and_lacey2006.pdf.

'How to Improve Appraisals', n.d.

http://www.cipd.co.uk/pm/peoplemanagement/p/paymentgateway.aspx?returnURL=/pm/p eoplemanagement/b/weblog/archive/2009/01/29/how-to-improve-appraisals-2009-01.aspx &blogid=2&postid=89878.

'How to Mediate in a Dispute', n.d.

http://www.cipd.co.uk/pm/peoplemanagement/p/paymentgateway.aspx?returnURL=/pm/p eoplemanagement/b/weblog/archive/2003/09/25/9435a-2003-09.aspx&blogid=2&am p;postid=77772.

'HRM in Russia Stepchild of Management Practices - Google Search', n.d. https://www.google.co.uk/search?q=HRM+in+Russia+stepchild+of+management+practic es&rlz=1C1EODB_enGB708GB708&oq=HRM+in+Russia+stepchild+of+manage ment+practices&aqs=chrome..69i57&sourceid=chrome&ie=UTF-8.

Hubbs, D. L., and C. F. Brand. 'The Paper Mirror: Understanding Reflective Journaling'. Journal of Experiential Education 28, no. 1 (1 July 2005): 60–71. https://doi.org/10.1177/105382590502800107.

Huff, A. 'Learning to Be a Successful Writer'. In Essential Skills for Management Research. London: SAGE, 2002.

———. 'Learning to Be a Successful Writer'. Electronic resource. In Essential Skills for Management Research. London: SAGE, 2002. http://site.ebrary.com/lib/universityofessex/Doc?id=10256839.

———. 'Learning to Be a Successful Writer'. Electronic resource. In Essential Skills for Management Research. London: SAGE, 2002. http://site.ebrary.com/lib/universityofessex/Doc?id=10256839.

———. 'Learning to Be a Successful Writer'. In Essential Skills for Management Research. London: SAGE, 2002.

Huffington, Clare. Working below the Surface: The Emotional Life of Contemporary Organizations. Vol. Tavistock Clinic series. London: Karnac, 2004.

Huffington, Clare and dawsonera. Working below the Surface: The Emotional Life of Contemporary Organizations. Electronic resource. London: Karnac, 2004. https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=7122 31.

'Human Capital Factsheet', 2016. http://www.cipd.co.uk/hr-resources/factsheets/human-capital.aspx.

Hunt, Morton M. The Universe within: A New Science Explores the Human Mind. Brighton: Harvester, 1982.

Hynes, Geraldine E. Managerial Communication: Strategies and Applications. 5th ed., International ed. New York: McGraw-Hill, 2011.

———. Managerial Communication: Strategies and Applications. 5th ed., International ed. New York: McGraw-Hill, 2011.

Hyvönen, Katriina, Taru Feldt, Asko Tolvanen, and Ulla Kinnunen. 'The Role of Goal Pursuit in the Interaction between Psychosocial Work Environment and Occupational Well-Being'. Journal of Vocational Behavior 76, no. 3 (June 2010): 406–18. https://doi.org/10.1016/j.jvb.2009.10.002.

Ibarra, H. 'Provisional Selves: Experimenting with Image in Identity in Professional Adaptation'. Administrative Science Quarterly 40, no. 4 (1999).

Ikujiro Nonaka. 'The Knowledge-Creating Company'. Harvard Business Review 85, no. 7/8 (2007).

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&bquery=AN+253 58848&type=1&site=ehost-live.

'Impact of Organizational and Project Factors on Acceptance and Usage of Pro...' Project Management Journal, 2008.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=37276890&site=ehost-live.

'International Council of Management Consulting Institutes', n.d. http://www.icmci.org/.

'Interviewers Don't Spend Enough Time Weighing up Candidates' Pros and Cons', n.d. http://www.hrmagazine.co.uk/article-details/interviewers-dont-spend-enough-time-weighin g-up-candidates-pros-and-cons.

Irene Hau-siu Chow. 'The Impact of Institutional Context on Human Resource Management in Three Chinese Societies' 26, no. 6 (2004): 626–42. https://www.emeraldinsight.com/doi/pdfplus/10.1108/01425450410562218.

'ISB Worldwide', n.d. http://www.isb-global.com/.

J. Mark G. Williams, John D. Teasdale, Zindel V. Segal, and Jon Kabat-Zinn. The Mindful Way through Depressions: Freeing Yourself from Chronic Unhappiness. New York, NY: Guilford Press, 2007.

J. Pretty, J. Peacock, R. Hine, M. Sellens, N. South, and M. Griffin. 'Green Exercise in the UK

Countryside: Effects on Well-Being and Implications for Policy and Planning'. Journal of Environmental Planning and Management 50, no. 2 (2007): 211–31. https://www.tandfonline.com/doi/pdf/10.1080/09640560601156466?needAccess=true.

Jackson, Norman, and Pippa Carter. Rethinking Organisational Behaviour. Harlow: Financial Times/Prentice Hall, 2000.

———. Rethinking Organisational Behaviour. Harlow: Financial Times/Prentice Hall, 2000. Jake Reynolds. Helping People Learn: Strategies for Moving from Training to Learning. London: Chartered Institute of Personnel and Development, 2004.

James A. F. Stoner. 'Risky and Cautious Shifts in Group Decisions: The Influence of Widely Held Values'. Journal of Experimental Social Psychology 4, no. 4 (1968): 442–59. https://www.sciencedirect.com/science/article/pii/0022103168900693.

Janice Caplan. Coaching for the Future. Jaico Publishing House, 2006.

Janis, Irving L. Groupthink: Psychological Studies of Policy Decisions and Fiascoes. 2nd ed. Boston: Houghton Mifflin, 1982.

———. Victims of Groupthink: A Psychological Study of Foreign-Policy Decisions and Fiascoes. Boston: Houghton, Mifflin, 1972.

Jeanie Daniel Duck. 'Managing Change: The Art of Balancing'. Harvard Business Review 71, no. 6 (1993): 109–18.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=9402241880 &site=ehost-live.

Jeffrey Pfeffer. 'Understanding Power in Organisations'. California Management Review 34, no. 2 (1992): 29–50.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=5615741&a mp;site=ehost-live.

Jehn, K.A. 'A Qualitative Analysis of Conflict Types and Dimensions in Organisational Groups'. Administrative Science Quarterly 42, no. 3 (1997).

Jehn, K.A., and E.A. Mannix. 'The Dynamic Nature of Conflict: A Longitudinal Study of Intragroup Conflict and Group Performance'. Academy of Management Journal, no. 2 (4AD).

Jennifer A. Moon. Critical Thinking: An Exploration of Theory and Practice. London: Routledge, 2018.

———. Learning Journals: A Handbook for Reflective Practice and Professional Development. Second edition. London: Routledge, 2006.

Jessica Jarvis, David A. Lane, and Annette Fillery-Travis. The Case for Coaching: Making Evidence-Based Decisions. Chartered Institute of Personnel & Development, 2006.

Jing Sun, Sheng Wang, Jun-Quan Zhang, and Wei Li. 'Assessing the Cumulative Effects of Stress: The Association between Job Stress and Allostatic Load in a Large Sample of Chinese Employees'. Work & Stress 21, no. 4 (2007): 333–47.

https://www.tandfonline.com/doi/pdf/10.1080/02678370701742748?needAccess=true.

John Antonakis, Anna T. Cianciolo, and Robert J. Sternberg, eds. The Nature of Leadership. Thousand Oaks, CA: Sage Publications, 2004.

John P. Kotter. 'Leading Change: Why Transformation Efforts Fail'. Harvard Business Review 73, no. 2 (1995): 59–67.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&bquery=AN+950 3281992&type=1&site=ehost-live.

John R. Patton. 'Intuition in Decisions'. Management Decision 41, no. 10 (2003): 989–96. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00251740310509517.

John Van Maanen and Edgar H. Schein. 'Toward a Theory of Organisational Socialisation'. Research in Organizational Behavior 1 (1979): 209-64.

Johnson, B, and M Geal. 'The Complete Trainer.' Training Journal, 2009. https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=45033311&a mp;site=ehost-live.

Johnson, Gerry, Kevan Scholes, and Richard Whittington. Exploring Corporate Strategy: Text and Cases. 7th ed. Harlow: Financial Times Prentice Hall, 2005.

Joseph Luft. Group Processes. Palo Alto, Calif: Mayfield Pub. Co., 1984.

-----. Group Processes. Palo Alto, Calif: Mayfield Pub. Co., 1984.

Joseph R. Ferrari, Jean O'Callaghan, and Ian Newbegin. 'Prevalence of Procrastination in the United States, United Kingdom, and Australia: Arousal and Avoidance Delays among Adults'. North American Journal of Psychology 7, no. 1 (2005): 1–6.

Jude Carroll. A Handbook for Deterring Plagiarism in Higher Education. Oxford: Oxford Centre for Staff and Learning Development, 2007.

Judith M. Scanlan and Wanda M. Chernomas. 'Developing the Reflective Teacher'. Journal of Advanced Nursing 25 (1997): 1138–43. https://onlinelibrary.wiley.com/doi/10.1046/j.1365-2648.1997.19970251138.x/epdf.

Judy C. Pearson. Human Communication. 4th ed. New York: McGraw-Hill, 2011.

Jung, C. G. Psychological Types. Vol. The collected works of C.G. Jung. Princeton, N.J.: Princeton University Press, 1976.

Kahn, W.A. 'Psychological Conditions of Personal Engagement and Disengagement at Work'. Academy of Management Journal 33, no. 4 (1990).

Kaplan, R, and N Norton. 'Using the Balanced Scorecard as a Strategic Management System'. Harvard Business Review 74, no. 1 (1996).

Karen A. Jehn. 'A Qualitative Analysis of Conflict Types and Dimensions in Organizational Groups'. Administrative Science Quarterly 42, no. 3 (1997): 530–57. https://www.jstor.org/stable/2393737?seq=1#page scan tab contents. Karen A. Jehn and Elizabeth A. Mannix. 'The Dynamic Nature of Conflict: A Longitudinal Study of Intragroup Conflict and Group Performance'. The Academy of Management Journal 44, no. 2 (2001): 238–51. https://www.jstor.org/stable/3069453.

Kaye, Sanford. Writing under Pressure: The Quick Writing Process. New York: Oxford University Press, 1989.

Keen, P. 'Information Systems and Organisational Change'. In Implementing New Technologies: Innovation and the Management of Technology, 2nd ed. Oxford: NCC Blackwell, 1994.

Kelly, William E. 'Anxiety and the Prediction of Task Duration: A Preliminary Analysis.' Journal of Psychology 136 (2002).

https://search.ebscohost.com/login.aspx?direct=true&db=bth&AN=6544717&a mp;site=eds-live.

———. 'Time Use Efficiency and the Five-Factor Model of Personality'. Education 125 (2005): 511–15.

https://search.ebscohost.com/login.aspx?direct=true&db=asx&AN=16712166&a mp;site=eds-live.

Kenneth D. Benne and Paul Sheats. 'Functional Roles of Group Members'. Journal of Social Issues 4, no. 2 (1948): 41–49. https://doi.org/10.1111/j.1540-4560.1948.tb01783.x.

Kenneth J. Harris and K. Michele Kacmar. 'Easing the Strain: The Buffer Role of Supervisors in the Perceptions of Politics–Strain Relationship'. Journal of Occupational and Organizational Psychology 78, no. 3 (2005): 337–54. https://doi.org/10.1348/096317905X26110.

Kenneth W. Thomas. 'Toward Multi-Dimensional Values in Teaching'. The Academy of Management Review 2 (1977): 484–90. https://www.jstor.org/stable/257704.

Kenneth Wayne Thomas. Intrinsic Motivation at Work: What Really Drives Employee Engagement. 2nd ed., rev.Expanded. San Francisco, CA: Berrett-Koehler Publishers, 2009.

Kevin Gallagher and Gillian Watson. Managing for Results. 2nd ed. London: Chartered Institute of Personnel & Development, 2009.

Kiel, L.D., and D.J. Watson. 'Affective Leadership and Emotional Labour: A View from the Local Level'. Public Administration Review 69, no. 1 (2009).

Kline, Nancy. Time to Think: Listening to Ignite the Human Mind. London: Ward Lock, 2014.

Kluckhohn, C. 'The Study of Culture'. In The Policy Sciences: Recent Developments in Scope and Method, Vol. Hoover Institution studies. Special studies. Stanford: Stanford University Press, 1951.

Kolb, David A. Experiential Learning: Experience as the Source of Learning and Development. Englewood Cliffs, N.J.: Prentice-Hall, 1984.

Kotter, John P., and Holger Rathgeber. Our Iceberg Is Melting: Changing and Succeeding under Any Conditions. New York: St. Martin's Press, 2006.

———. Our Iceberg Is Melting: Changing and Succeeding under Any Conditions. London: Macmillan, 2006.

Kotter, J.P. 'Leading Change: Why Transformation Efforts Fail'. Harvard Business Review 73, no. 2 (1995).

Kouzes, James M., and Barry Z. Posner. The Leadership Challenge: How to Make Extraordinary Things Happen in Organizations. Fifth edition. San Francisco, California: The Leadership Challenge, 2012.

Kubr, Milan. Management Consulting: A Guide to the Profession. 4th. ed. Geneva: International Labour Office, 2002.

Kurt Lewin. 'Frontiers in Group Dynamics: Concept, Method and Reality in Social Science; Social Equilibria and Social Change'. Human Relations 1, no. 1 (1947): 5–41. https://journals.sagepub.com/doi/pdf/10.1177/001872674700100103.

L. Douglas Kiel and Douglas J. Watson. 'Affective Leadership and Emotional Labor: A View from the Local Level'. Public Administration Review 69, no. 1 (2009): 21–24. https://www.jstor.org/stable/27697823.

Latham, Gary P., Marie-Hélène Budworth, Basak Yanar, and Glen Whyte. 'The Influence of a Manager's Own Performance Appraisal on the Evaluation of Others'. International Journal of Selection and Assessment 16, no. 3 (September 2008): 220–28. https://doi.org/10.1111/j.1468-2389.2008.00428.x.

Laudon, Kenneth C., and Jane Price Laudon. Management Information Systems: Managing the Digital Firm. 10th ed. Upper Saddle River, N.J.: Pearson/Education, 2006.

Lauren B. Resnick, ed. 'General, Academic and Artificial Intelligence'. In The Nature of Intelligence. Hillsdale, NJ: Lawrence Erlbaum Associates, 1976.

'Learning and the Line', n.d.

http://www.cipd.co.uk/NR/rdonlyres/D34E7BC5-2CE5-4CC8-87DD-3F7141C2D477/0/learnin gandtheline.pdf.

'Learning to Learn: More than a Skill Set', n.d. https://www.tandfonline.com/doi/pdf/10.1080/713696137?needAccess=true.

Lee Joseph Colan. Engaging the Hearts and Minds of All Your Employees: How to Ignite Passionate Performance for Better Business Results. New York: McGraw-Hill, 2009.

Leicester, M. 'Equal Opportunities In Education: A Coherent, Rational and Moral Concern'. Journal of Philosophy of Education 30, no. 2 (July 1996): 277–87. https://doi.org/10.1111/j.1467-9752.1996.tb00396.x.

Leitch, Sandy, Great Britain. Treasury, and Great Britain. Department for Education and Skills. Prosperity for All in the Global Economy -- World Class Skills: Final Report. [London]: HMSO, 2006.

Levine, David M. Statistics for Managers Using Microsoft Excel. 4th ed. Upper Saddle River, N.J.: Prentice Hall, 2005.

Lewin, K, R Lippitt, and R White. 'Patterns of Aggressive Behaviour in Experimentally Created Social Climates'. Journal of Social Psychology, 1939. https://search.ebscohost.com/login.aspx?direct=true&db=s3h&AN=16385012&a mp;site=ehost-live.

Lewin, Kurt, and Dorwin Cartwright. Field Theory in Social Science: Selected Theoretical Papers. London: Tavistock Publ, 1959.

Lind, Douglas A., William G. Marchal, and Samuel Adam Wathen. Statistical Techniques in Business & Economics. 12th ed. Vol. McGraw-Hill/Irwin series. Operations and decision sciences. Boston: McGraw-Hill Irwin, 2005.

Linda Arnison and Peter Miller. 'Virtual Teams: A Virtue for the Conventional Team'. Journal of Workplace Learning 14, no. 4 (2002): 166–73. https://www.emeraldinsight.com/doi/pdfplus/10.1108/13665620210427294.

Lipnack, Jessica, and Jeffrey Stamps. Virtual Teams: People Working across Boundaries with Technology. 2nd ed. New York: Wiley, 2000.

Lisa Evans. 'The True and Fair View and the "fair Presentation" Override of IAS 1'. Accounting and Business Research 33, no. 4 (2003): 311–25. https://www.tandfonline.com/doi/pdf/10.1080/00014788.2003.9729656?needAccess=true.

Litvin, Deborah R. 'The Discourse of Diversity: From Biology to Management'. Organization: The Critical Journal of Organization, Theory and Society 4, no. 2 (1997): 187–209. https://journals.sagepub.com/doi/abs/10.1177/135050849742003.

Liz Lee-Kelley and Tim Sankey. 'Global Virtual Teams for Value Creation and Project Success: A Case Study'. International Journal of Project Management 26, no. 1 (2008): 51–62. https://www.sciencedirect.com/science/article/pii/S0263786307001305.

———. 'Global Virtual Teams for Value Creation and Project Success: A Case Study'. International Journal of Project Management 26, no. 1 (2008): 51–62. https://www.sciencedirect.com/science/article/pii/S0263786307001305.

Liz Walley and Mike Smith. Deception in Selection. New York: Wiley, 1998.

Lockyer, K. G., and James Gordon. Project Management and Project Network Techniques. Harlow: Financial Times Prentice Hall, 2005.

Luecke, Richard and Harvard University. Graduate School of Business Administration. Coaching and Mentoring: How to Develop Top Talent and Achieve Stronger Performance. Vol. Harvard business essentials. Boston, Mass: Harvard Business School Press, 2004.

Luthans, Fred. Organizational Behavior: An Evidence-Based Approach. 12th ed. New York: McGraw-Hill/Irwin, 2011.

———. Organizational Behavior: An Evidence-Based Approach. 12th ed. New York:

McGraw-Hill/Irwin, 2011.

Lynn Crawford and Anat Hassaner Nahmias. 'Competencies for Managing Change'. International Journal of Project Management 28, no. 4 (2010): 405–12. https://www.sciencedirect.com/science/article/pii/S0263786310000177.

MacKay, Allan Harding and Chartered Institute of Management Accountants. A Practitioner's Guide to the Balanced Scorecard. Electronic resource. Vol. Research report. London: Chartered Institute of Management Accountants, 2005. http://www.cimaglobal.com/Documents/Thought_leadership_docs/tech_resrep_a_practition ers guide to the balanced scorecard 2005.pdf.

Mahon, G. 'A Lovely Audience', 1999.

https://www.peoplemanagement.co.uk/experts/advice/performance-management-appraisa ls.

Malone, J.W. 'Shining New Light on Organisational Change'. Electronic resource. Organization Development Journal, 2001.

Management. Boston: McGraw-Hill Co., 1998.

'Managers' Lack of Interviewing Skills Puts Employers at Risk of Discrimination Claims', n.d.

http://www.hrmagazine.co.uk/article-details/managers-lack-of-interviewing-skills-puts-empl oyers-at-risk-of-discrimination-claims.

'Managing for Improved Performance'. In Strategic Human Resource Management: A Guide to Action, 2nd ed. London: Kogan Page, 2000.

Managing Organizational Change: A Practical Guide for Managers. Crisp Publications, n.d. https://www.amazon.com/Managing-Organizational-Change-Practical-Managers/dp/B001BHI 5SU.

Manzoni, J.F., and J.L. Barsoux. 'Rescue Remedy', n.d. http://www.cipd.co.uk/pm/peoplemanagement/b/weblog/archive/2013/01/29/rescueremedy -2004-10.aspx.

Marc Buelens and Steven A. Y. Poelmans. 'Enriching the Spence and Robbins Typology of Workaholism: Demographic, Motivational and Organizational Correlates'. Journal of Organizational Change Management 17, no. 5 (2004): 440–58. https://www.emeraldinsight.com/doi/pdfplus/10.1108/09534810410554470.

Maria Melchior, Lisa F. Berkman, Isabelle Niedhammer, Marie Zins, and Marcel Goldberg. 'The Mental Health Effects of Multiple Work and Family Demands. A Prospective Study of Psychiatric Sickness Absence in the French GAZEL Study'. Social Psychiatry And Psychiatric Epidemiology 42, no. 7 (2007): 573–82.

https://search.ebscohost.com/login.aspx?direct=true&db=mnh&AN=17530152& amp;site=ehost-live.

Mark Tennant. 'Personality, Modernity and the Storied Self: A Contemporary Framework for Studying Persons'. In Psychology and Adult Learning, Third edition. London: Routledge, 2007.

Marquardt, Michael J., and Lisa Horvath. Global Teams: How Top Multinationals Span Boundaries and Cultures with High-Speed Teamwork. Palo Alto, Calif: Davies-Black Pub, 2001.

Martin Lockett. 'Culture and the Problems of Chinese Management'. Organization Studies 9, no. 4 (1988): 475–96. https://journals.sagepub.com/doi/pdf/10.1177/017084068800900402.

Maslow, A.H. 'Self-Actualisation and Beyond'. In Introduction to Psychology, 11th ed. Fort Worth, Tex: Harcourt Brace Jovanovich, 1993.

Maylor, Harvey. Project Management. 4th ed. Harlow: Financial Times Prentice Hall, 2010. https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=5173 571.

Maylor, Harvey and dawsonera. Project Management. Electronic resource. 4th ed. Harlow: Financial Times Prentice Hall, 2010.

https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=5173 571.

Maznewski, M.L., and M Chudoba. 'Bridging Space over Time'. Organization Science, n.d. https://www.jstor.org/stable/2640340.

'MBTI Basics', n.d. http://www.myersbriggs.org/my-mbti-personality-type/mbti-basics/.

Mccrae, R.R., and P.T. Costa. 'Personality Trait Structure as a Human Universal'. The American Psychologist 52, no. 5 (1997).

———. 'Validation of a Five-Factor Model of Personality across Instruments and Observers'. Journal of Personality and Social Psychology 52, no. 1 (1987).

McKenna, Eugene F. Business Psychology and Organisational Behaviour: A Student's Handbook. 3rd ed. Hove: Psychology Press, 2000.

———. Business Psychology and Organisational Behaviour: A Student's Handbook. 3rd ed. Hove: Psychology Press, 2000.

McKinsey and Company. 'Motivating People: Getting beyond Money', n.d. http://www.mckinsey.com/business-functions/organization/our-insights/motivating-people-g etting-beyond-money.

McMahon, G. 'How to Manage Performance', n.d. https://www.peoplemanagement.co.uk/experts/advice/managing-performance.

McWhirter, J, and M McWhirter. 'Increasing Human Potential'. Personnel & Guidance Journal , 1983.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=6475875&a mp;site=ehost-live.

Megginson, David, David Clutterbuck, and EBSCOhost ebook collection. Techniques for Coaching and Mentoring. Electronic resource. Amsterdam: Elsevier Butterworth Heinemann, 2005.

https://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=117171.

Melchior, M, L.F. Berkman, I Niedhammer, M Zins, and M Goldberg. 'The Mental Health Effects of Multiple Work and Family Demands'. Social Psychiatry 42, no. 7 (2007).

'Mental Capital and Wellbeing', n.d. https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/292453/me ntal-capital-wellbeing-summary.pdf.

'Mental Capital and Wellbeing Project. Final Project Report', n.d. https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/292450/me ntal-capital-wellbeing-report.pdf.

Mezirow, Jack. Fostering Critical Reflection in Adulthood: A Guide to Transformative and Emancipatory Learning. San Francisco: Jossey-Bass Publishers, 1990.

———. Transformative Dimensions of Adult Learning. Vol. The Jossey-Bass higher and adult education series. San Francisco: Jossey-Bass, 1991.

Michael Armstrong, and A Baron. Performance Management: The New Realities. London: Chartered Institute of Personnel and Development, 1998.

Michael Beer and Nitin Nohria. 'Cracking the Code of Change'. Harvard Business Review 78, no. 3 (2000): 133–41.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&bquery=AN+304 9551&type=1&site=ehost-live.

Middleton, Julia. Beyond Authority: Leadership in a Changing World. Basingstoke: Palgrave Macmillian, 2007. https://link.springer.com/book/10.1057/9780230579460.

Middleton, Julia and Palgrave Connect (Online service) Business and Management 2007. Beyond Authority: Leadership in a Changing World. Electronic resource. Basingstoke: Palgrave Macmillian, 2007. https://www.palgraveconnect.com/doifinder/10.1057/9780230579460.

Midi Berry. 'Changing Perspectives on Facilitation Skills Development'. Journal of European Industrial Training, n.d. http://www.emeraldinsight.com/doi/pdfplus/10.1108/03090599310026355.

Mike Rawson. 'Learning to Learn: More than a Skill Set'. Studies in Higher Education 25, no. 2 (2000): 225–38. https://doi.org/10.1080/713696137.

Miller, Eric J. Experiential Learning in Organizations: Applications of the Tavistock Group Relations Approach: Contributions in Honour of Eric J. Miller. Edited by Laurence J. Gould, Lionel Stapley, and Mark Stein. London: Karnac, 2004. http://www.taylorfrancis.com/books/e/9780429474415.

Miller, Eric J., Laurence J. Gould, Lionel Stapley, Mark Stein, and ebrary, Inc. Experiential Learning in Organizations: Applications of the Tavistock Group Relations Approach : Contributions in Honour of Eric J. Miller. Electronic resource. London: Karnac, 2004. http://site.ebrary.com/lib/universityofessex/Doc?id=10495807. Mills, R, and J Kennedy. 'Experiences in Operating a Post-Audit System.' Management Accounting: Magazine for Chartered Management Accountants 71 (n.d.). https://search.ebscohost.com/login.aspx?direct=true&db=bth&AN=9405050847 &site=eds-live.

Milorad N. Novicevic, Thomas J. Hench, and Daniel A. Wren. "Playing by Ear" . . . "in an Incessant Din of Reasons": Chester Barnard and the History of Intuition in Management Thought'. Management Decision 40, no. 10 (2002): 992–1002. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00251740210452854.

Min Chen. Asian Management Systems: Chinese, Japanese and Korean Styles of Business. 2nd ed. London: Thomson, 2011.

'Mind Tools Essential Skills for an Excellent Career', n.d. https://www.mindtools.com/.

Mintzberg, H. 'The Manager's Job: Folklore and Fact'. Harvard Business Review 68, no. 2 (1990).

———. 'The Organisation as a Political Arena'. In Central Currents in Organization Theory, Vol. Sage library in business and management. London: SAGE Publications, 2002.

Mintzberg, Henry. Mintzberg on Management: Inside Our Strange World of Organizations. New York: Free Press, 1989.

Momeni, Nona. 'The Relation between Managers' Emotional Intelligence and the Organizational Climate They Create'. Public Personnel Management 38, no. 2 (June 2009): 35–48. https://doi.org/10.1177/009102600903800203.

Moulton, S.T., and S.M. Kosslyn. 'Imaging Predictions: Mental Imagery as Mental Emulation'. Philosophical Transactions of the Royal Society of London. Series B, Biological Sciences 364 (2009).

Mullen, B, and C Cooper. 'The Relation between Group Cohesiveness and Performance: An Integration.' Psychological Bulletin, 1994. https://search.ebscohost.com/login.aspx?direct=true&db=psyh&AN=1994-2528 3-001&site=eds-live.

Mullins, Laurie J. Management and Organisational Behaviour. 5th ed. London: Financial Times Pitman, 1999.

———. Management and Organisational Behaviour. 6th ed. Harlow: Financial Times Prentice Hall, 2002.

Murray, Elspeth J., and Peter R. Richardson. Organizational Change in 100 Days: A Fast Forward Guide. Oxford: Oxford University Press, 2003.

Murray, Rowena. Writing for Academic Journals. Maidenhead: Open University Press, 2005.

Myles Downey. Effective Modern Coaching: The Principles and Art of Successful Business Coaching. London: LID, 2018.

Nancy G. Boyd, Jeffrey E. Lewin, and Jeffrey K. Sager. 'A Model of Stress and Coping and Their Influence on Individual and Organisational Outcomes'. Journal of Vocational Behavior 75, no. 2 (2009): 197–211.

https://www.sciencedirect.com/science/article/pii/S0001879109000542.

Neil Rankin. Best Practice in HR. London: Lexis Nexis UK, 2003.

Neilson, Gary. 'The Work of Consulting'. In Management Consulting. New York: John Wiley, 2002.

'Never Knowingly Undersold', n.d. http://www.johnlewis.com/inspiration-and-advice/never-knowingly-undersold-policy.

Nickols, F. 'Change Management 101: A Primer', n.d. http://www.nickols.us/change.htm.

Nonaka, I. 'Managing Innovation as a Knowledge Creation Process'. In Tacit Knowledge in Organizations. London: SAGE, 1999.

Norman Jones and Nicola Fear. 'Continuing Professional Development: Perspectives from Human Resource Professionals'. Personnel Review 23, no. 8 (1994): 49–60. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00483489410072280.

Northouse, Peter Guy. Leadership: Theory and Practice. 5th ed. Thousand Oaks: Sage, 2010.

'Novamind Connect', n.d. https://www.novamind.com/.

Olson, Edwin E., and Glenda H. Eoyang. Facilitating Organization Change: Lessons from Complexity Science. Vol. Practicing organization development series. San Francisco, Calif: Jossey-Bass/Pfeiffer, 2001.

'One Water', n.d. http://www.onedifference.org/en_UK/.

Orwell, George. Inside the Whale: And Other Essays. Harmondsworth: Penguin, 1962.

'Overview of CIPD Surveys: A Barometer of HR Trends and Prospects 2010', n.d. https://www.cipd.co.uk/podcasts/hr-outlook-2011.

Özbilgin, Mustafa. International Human Resource Management: Theory and Practice. Basingstoke: Palgrave Macmillan, 2005.

P. Christopher Earley and Elaine Moskowski. 'Creating Hybrid Team Cultures: An Empirical Test of Transitional Team Functioning'. The Academy of Management Journal 43, no. 1 (2000): 26–49. https://www.jstor.org/stable/1556384.

Patty McManus. Coaching People: Expert Solutions to Everyday Challenges. Boston, MA: Harvard Business School Press, 2006.

Paul Derek Martin and John Pope. 'Competency Based Interviewing: Has It Gone Too Far?' Industrial and Commercial Training 40, no. 2 (2008): 81–86. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00197850810858910. Paul Legris and Pierre Collerette. 'A Roadmap for IT Project Implementation: Integrating Stakeholders and Change Management Issues'. Project Management Journal 37, no. 5 (2006): 64–75. https://doi.org/10.1177/875697280603700507.

Paul Nelissen and Martine van Selm. 'Surviving Organisational Change'. Corporate Communications: An International Journal 13, no. 3 (2008): 306–18. https://www.emeraldinsight.com/doi/pdfplus/10.1108/13563280810893670.

Paul Strebel. 'Why Do Employees Resist Change?' Harvard Business Review 74, no. 3 (1996): 86–92.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=9605027834 &site=ehost-live.

Pavlina, S. 'Be Proactive', n.d. http://www.stevepavlina.com/blog/2004/11/be-proactive/.

Pears, Richard, and Graham J. Shields. Cite Them Right: The Essential Referencing Guide. Rev. and Expanded ed. Durham: Pear Tree Books, 2008.

Peck, John, and Martin Coyle. The Student's Guide to Writing: Grammar, Punctuation and Spelling. 2nd ed. Vol. Palgrave study skills. Basingstoke: Palgrave Macmillan, 2005.

———. Write It Right: A Handbook for Students. Vol. Palgrave study guides. Basingstoke: Palgrave Macmillan, 2005.

Pedler, Mike, John Burgoyne, and Tom Boydell. A Manager's Guide to Self-Development. 5th ed. Maidenhead: McGraw-Hill, 2007.

'People Management and Technology: Progress and Potential', 2005. https://www.cipd.co.uk/hr-resources/survey-reports/people-management-technology-progr ess-potential.aspx.

Peter Bramley. Evaluating Training Effectiveness. London: McGraw-Hill Book Co., 1991.

Peter Cockman, Bill Evans, and Peter Reynolds. Consulting for Real People: A Client-Centred Approach for Change Agents and Leaders. Second edition. London: McGraw-Hill Publishing Co., 1999.

Peter Cook. 'The Creativity Advantage - Is Your Organization the Leader of the Pack?' Industrial and Commercial Training 30, no. 5 (1998): 179–84. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00197859810225652.

Peter Walton. 'Introduction: The True and Fair View in British Accounting'. European Accounting Review 2, no. 1 (1993): 49–58. https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=5387769&site=ehost-live.

Pettigrew, A. 'Strategy Formulation as a Political Process'. In Central Currents in Organization Theory, Vol. Sage library in business and management. London: SAGE Publications, 2002.

Pfeffer, J. 'Understanding Power in Organisations'. California Management Review 34, no. 2 (1992).

Pingitore, R, B Dugoni, R Tindale, and B Spring. 'Bias against Overweight Job Applicants in a Simulated Employment Interview.' Journal of Applied Psychology, 1994. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1995-15473 -001&site=ehost-live.

Pinto, Jeffrey K. Project Management: Achieving Competitive Advantage. Third edition, Global edition. Harlow: Pearson Education, 2013.

Pinto, Jeffrey K. and dawsonera. Project Management: Achieving Competitive Advantage. Electronic resource. Third edition, Global edition. Boston: Pearson, 2013. https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=5138 589.

Plant, Roger. Managing Change and Making It Stick. Vol. The Successful manager. London: Harper Collins, 1995.

Polanyi, Michael. Personal Knowledge: Towards a Post-Critical Philosophy. Reprinted with corrections. London: Routledge & Kegan Paul, 1962. https://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=96639.

Polanyi, Michael and EBSCOhost ebook collection. Personal Knowledge: Towards a Post-Critical Philosophy. Electronic resource. London: Routledge, 2003. https://search.ebscohost.com/login.aspx?direct=true&db=nlebk&AN=96639.

Poole, M.S. 'Central Issues in the Study of Change and Innovation'. In Handbook of Organizational Change and Innovation. Oxford: Oxford University Press, 2004.

Porter, Michael E. Competitive Strategy: Techniques for Analyzing Industries and Competitors. Export editon. New York: Free, 2004.

Project Management Institute. A Guide to the Project Management Body of Knowledge. 3rd ed. Newtown Square, Pa: Project Management Institute, 2004.

'Promoting the Value of Learning in Adversity', 2009. http://www.cipd.co.uk/hr-resources/guides/promoting-value-of-learning-adversity.aspx.

'Prosperity for All in the Global Economy', n.d. https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/354161/Pro sperity_for_all_in_the_global_economy_-_summary.pdf.

Pruitt, Dean G., and Sung Hee Kim. Social Conflict: Escalation, Stalemate, and Settlement. 3rd ed. Vol. McGraw-Hill series in social psychology. Boston: McGraw-Hill, 2004.

Quinn, Robert E. Becoming a Master Manager: A Competency Framework. 3rd ed. New York: Wiley, 2003.

———. Becoming a Master Manager: A Competency Framework. 3rd ed. New York: Wiley, 2003.

———. Becoming a Master Manager: A Competency Framework. 3rd ed. New York: Wiley, 2003.

'R: A Language and Environment for Statistical Computing', 2006. https://cran.r-project.org/doc/manuals/r-release/fullrefman.pdf.

R. M. Kanter. 'Careers and the Wealth of Nations'. In Handbook of Career Theory, edited by Michael B. Arthur, Douglas T. Hall, and Barbara S. Lawrence. Cambridge: Cambridge University Press, 1996.

R. R. Godfrey. 'Tapping Employee's Creativity'. Supervisory Management 31, no. 2 (1986).

Ralph C. Craft and Charles Leake. 'The Pareto Principle in Organisational Decision Making'. Management Decision 40, no. 8 (2002): 729–33. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00251740210437699.

Ram Charan, Stephen Drotter, and James Noel. The Leadership Pipeline: How to Build the Leadership Powered Company. Second edition. San Francisco, CA: Jossey-Bass, 2011.

Raymond Caldwell. 'Models of Change Agency: A Fourfold Classification'. British Journal of Management 14 (2003): 131–42. https://onlinelibrary.wiley.com/doi/10.1111/1467-8551.00270/epdf.

Reid, Margaret, Harry A. Barrington, Mary Brown, and Chartered Institute of Personnel and Development. Human Resource Development: Beyond Training Interventions. 7th ed. London: Chartered Institute of Personnel and Development, 2004.

———. Human Resource Development: Beyond Training Interventions. 7th ed. London: Chartered Institute of Personnel and Development, 2004.

'Rethinking Procrastination: Positive Effects of "Active" Procrastination Be...' The Journal Of Social Psychology, 2005.

https://search.ebscohost.com/login.aspx?direct=true&db=mnh&AN=15959999& amp;site=ehost-live.

Reynolds. How Do People Learn? Paperback. Chartered Institute of Personnel & Development, n.d.

Richard A. Barker. 'The Nature of Leadership'. Human Relations 54, no. 4 (2001): 469–94. https://doi.org/10.1177/0018726701544004.

Richard K. Wagner. 'Tacit Knowledge in Everyday Intelligent Behavior'. Journal of Personality and Social Psychology 52, no. 6 (1987): 1236–47. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1987-29463 -001&site=ehost-live.

Richard Koch. The 80/20 Principle: The Secret of Achieving More with Less. London: Nicholas Brealey Publishing, 2017.

Richard Paul and Linda Elder. Critical Thinking: Tools for Taking Charge of Your Professional and Personal Life. Third edition, Pearson new international edition. Harlow: Pearson Education Limited, 2014.

Richard S. Lazarus. 'Coping Theory and Research: Past, Present and Future'. Journal of

Psychosomatic Medicine 55, no. 3 (1993): 234–47. http://www.emotionalcompetency.com/papers/coping%20research.pdf.

Richmond, A, and M Skitmore. 'Stress and Coping: A Study of Project Managers in a Large ICT Organisation'. Project Management Journal, 2006. https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=23858908&a mp;site=ehost-live.

Robert Burns. Doing Business in Asia. Paperback. Addison Wesley Publishing Company, n.d.

Robert Eder, ed. 'Effective Employment Interviewing'. In The Employment Interview, Revised edition. Thousand Oaks, CA: Sage Publications, 1999.

Robert H. Bennett, Walter J. Wheatley, E. Nick Maddox, and William P. Anthony. 'The Mind's Eye and the Practice of Management: Envisioning the Ambiguous'. Management Decision 32, no. 2 (1994): 21–29.

https://www.emeraldinsight.com/doi/pdfplus/10.1108/00251749410054783.

Robert K. Greenleaf. The Servant as Leader. Rev. ed. Westfield, IN: Greenleaf Center for Servant Leadership, 2008.

Robert Loo. 'Journaling: A Learning Tool for Project Management Training and Team Building'. Project Management Journal 33, no. 4 (2002): 61–66. https://doi.org/10.1177/875697280203300407.

Robert R. Mccrae and Paul T. Costa. 'Validation of the Five-Factor Model of Personality across Instruments and Observers'. Journal of Personality and Social Psychology 52, no. 1 (1987): 81–90.

https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1987-15614 -001&site=ehost-live.

Robert R. McCrae and Paul T. Costa, Jr. 'Personality Trait Structure as a Human Universal'. American Psychologist 52, no. 5 (1997): 509–16. https://search.ebscohost.com/login.aspx?direct=true&db=pdh&AN=1997-04451 -001&site=ehost-live.

Robert S. Kaplan and David P. Norton. 'Using the Balanced Scorecard as a Strategic Management System'. Harvard Business Review 74, no. 1 (1996): 75–85. https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=9601185348 &site=ehost-live.

Robert Tattersall. 'In Defense of the Consensus Decision'. Financial Analysts Journal, 1984. https://www.jstor.org/stable/4478717.

Rodney McAdam and John McClelland. 'Individual and Team-Based Idea Generation within Innovation Management'. European Journal of Innovation Management 5, no. 2 (2002): 86–97. https://www.emeraldinsight.com/doi/pdfplus/10.1108/14601060210428186.

Roland Gareis. 'Changes of Organizations by Projects'. International Journal of Project Management 28, no. 4 (2010): 314–27. https://www.sciencedirect.com/science/article/pii/S0263786310000049. Ronald L. Jacobs. 'Institutionalising Organisational Change through Cascade Training'. Journal of European Industrial Training 26, no. 2/3/4 (2002): 177–82. https://www.emeraldinsight.com/doi/pdfplus/10.1108/03090590210422058.

Rosalie Holian. 'Management Decision-Making and Ethics'. Management Decision 40, no. 9 (2002): 862–70. https://www.emeraldinsight.com/doi/pdfplus/10.1108/00251740210441422.

Rosalind Searle. Selection & Recruitment. New York: Palgrave Macmillan, 2004.

Routledge, Chris, Jan Carmichael, and Chartered Institute of Personnel and Development. Personal Development and Management Skills. London: Chartered Institute of Personnel and Development, 2007.

Royal Society for the Arts. 'The Surprising Truth about What Motivates Us', n.d. https://www.thersa.org/globalassets/pdfs/blogs/rsa-lecture-dan-pink-transcript.pdf.

Saddler, C. Douglas, and Joshua Buley. 'Predictors of Academic Procrastination in College Students.' Psychological Reports 84, no. 2 (1999): 686–88. https://doi.org/10.2466/pr0.1999.84.2.686.

Sales, R.F, and P.E Slater. 'Role Differentiation in Small Decision-Making Groups'. In Family, Socialization and Interaction Process, Vol. International library of sociology and social reconstruction. London: Routledge & K.Paul, 1956.

Samuel T. Moulton and Stephen M. Kosslyn. 'Imaging Predictions: Mental Imagery as Mental Emulation'. Philosophical Transactions: Biological Sciences 364, no. 1521 (2009): 1273–80. https://www.jstor.org/stable/40485895.

Scanlan, J.M., and W.M. Chernomas. 'Developing the Reflective Teacher'. Journal of Advanced Nursing 25, no. 6 (1997).

Schein, Edgar H. Career Dynamics: Matching Individual and Organisational Needs. Reading, Mass, n.d.

Schein, Edgar H. Organizational Culture and Leadership. 4th ed. Vol. The Jossey-Bass business&management series. San Francisco: Jossey-Bass, 2010.

———. Organizational Culture and Leadership. 4th ed. Vol. The Jossey-Bass business&management series. San Francisco: Jossey-Bass, 2010.

———. Organizational Psychology. 3d ed. Vol. Prentice-Hall foundations of modern psychology series. Englewood Cliffs, N.J.: Prentice-Hall, 1980.

Schneider, Susan C., and Jean-Louis Barsoux. Managing across Cultures. 2nd ed. Harlow: Financial Times/Prentice Hall, 2003.

Schön, Donald A. Educating the Reflective Practitioner. Vol. The Jossey-Bass higher education series. San Francisco: Jossey-Bass, 1987.

———. The Reflective Practitioner: How Professionals Think in Action. London: Temple Smith, 1983.

———. The Reflective Practitioner: How Professionals Think in Action. London: Temple Smith, 1983.

Selye, Hans. The Stress of Life. Rev. ed. New York: McGraw-Hill, 1978.

Senge, Peter M. The Dance of Change: The Challenges of Sustaining Momentum in Learning Organizations. London: Nicholas Brealey, 1999.

Senior, Barbara, and Jocelyne Fleming. Organizational Change. 3rd ed. Harlow: Prentice Hall/Financial Times, 2006.

———. Organizational Change. 3rd ed. Harlow: Prentice Hall/Financial Times, 2006.

Senior, Barbara, Jocelyne Fleming, and dawsonera. Organizational Change. Electronic resource. 3rd ed. Harlow: Financial Times Prentice Hall, 2006. http://www.vlebooks.com/vleweb/product/openreader?id=essexacuk&accId=7572256&isb n=9781408212646.

Shelley A. Kirkpatrick and Edwin A. Locke. 'Leadership: Do Traits Matter?' The Executive 5, no. 2 (1991). https://www.jstor.org/stable/4165007?seq=1#metadata_info_tab_contents. Shepard, H.A. 'Rules of Thumb for Change Agents'. In Organization Development and Transformation: Managing Effective Change, 6th ed. New York: McGraw-Hill/Irwin, 2005.

Shepherd, J. 'When Plagiarism Is Academic', n.d. https://www.theguardian.com/education/2007/oct/30/highereducation.uk.

Sherwood, J. 'Does Coaching Actually Work? The Bristol and West Coaching Experience', n.d. http://www.jansherwood.co.uk/coaching_article.html.

Sims, H.P. 'Leading Workers to Lead Themselves'. Administrative Science Quarterly 32, no. 1 (1987).

'Skills Development in the UK Workplace', 2016. http://www.cipd.co.uk/hr-resources/factsheets/skills-policy-uk.aspx.

'Skills: Getting on in Business, Getting on at Work', n.d. http://webarchive.nationalarchives.gov.uk/20130401151715/http://www.education.gov.uk/ publications/standard/publicationDetail/Page1/CM%206483.

Snejina Michailova and Verner Worm. 'Personal Networking in Russia and China: Blat and Guanxi'. European Management Journal 21, no. 4 (2003): 509–19. https://www.sciencedirect.com/science/article/pii/S026323730300077X.

Soanes, Catherine, Alan Spooner, and Sara Hawker. The Oxford Paperback Dictionary, Thesaurus, and Wordpower Guide. Oxford: Oxford University Press, 2001.

———. The Oxford Paperback Dictionary, Thesaurus, and Wordpower Guide. Oxford: Oxford University Press, 2001.

———. The Oxford Paperback Dictionary, Thesaurus, and Wordpower Guide. Oxford: Oxford University Press, 2001.

Soriano, K. 'Appraisals Seen as a "box-Ticking" Exercise', 2007. https://www.peoplemanagement.co.uk/voices/comment/appraisals-box-ticking-exercise.

Stefanie C. Reissner and Angélique Du Toit. 'Power and the Tale: Coaching as Storytelling'. Journal of Management Development 30, no. 3 (2011): 247–59. https://www.emeraldinsight.com/doi/pdfplus/10.1108/02621711111116171.

Stefanie Reissner. Narratives of Organisational Change and Learning: Making Sense of Testing Times. Cheltenham: Edward Elgar, 2008.

———. Narratives of Organisational Change and Learning: Making Sense of Testing Times. Cheltenham: Edward Elgar, 2008.

———. Narratives of Organisational Change and Learning: Making Sense of Testing Times. Cheltenham: Edward Elgar, 2008.

Stephen P. Robbins and Phillip Hunsaker. Training in Interpersonal Skills: TIPS for Managing People at Work. Sixth edition, Pearson new international edition. Harlow: Pearson, 2014.

Stephen R. Covey, A. Roger Merrill, and Rebecca R. Merrill. First Things First: To Live, to Love, to Learn, to Leave a Legacy. New York, NY: Simon & Schuster, 1994.

Sternberg, R. J. 'Would You Rather Take Orders From Kirk or Spock? The Relation Between Rational Thinking and Intelligence'. Journal of Learning Disabilities 26, no. 8 (1 October 1993): 516–19. https://doi.org/10.1177/002221949302600804.

Steve Rowlinson and Yan Ki Fiona Cheung. 'Stakeholder Management through Empowerment: Modelling Project Success'. Construction Management and Economics 26, no. 6 (2008): 611–23.

https://www.tandfonline.com/doi/pdf/10.1080/01446190802071182?needAccess=true.

Steven Berglas. 'The Very Real Dangers of Executive Coaching'. Harvard Business Review 80, no. 6 (2002): 86–92.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=6756414&site=ehost-live.

Stevens, M. 'Public Sector: "Intellectually but Not Emotionally Engaged"', n.d. http://www.cipd.co.uk/pm/peoplemanagement/b/weblog/archive/2013/01/29/public-sector-i ntellectually-but-not-emotionally-engaged-2010-01.aspx.

-----. 'Public Sector: "Intellectually but Not Emotionally Engaged"', n.d. http://www.cipd.co.uk/pm/peoplemanagement/b/weblog/archive/2013/01/29/public-sector-i ntellectually-but-not-emotionally-engaged-2010-01.aspx.

Strachan, A. 'Lights, Camera, Interaction', n.d.

http://www.cipd.co.uk/pm/peoplemanagement/b/weblog/archive/2013/01/29/lightscamerai nteraction-2004-09.aspx.

———. 'Lights, Camera, Interaction', n.d. http://www.cipd.co.uk/pm/peoplemanagement/b/weblog/archive/2013/01/29/lightscamerai nteraction-2004-09.aspx. Strebel, P. 'Why Do Employees Resist Change?' Harvard Business Review 74, no. 3 (1996).

'Stress in the Workplace', 2015. http://www.cipd.co.uk/hr-resources/factsheets/stress-mental-health-at-work.aspx.

'Subject Benchmark Statements: General Business and Management', n.d. https://www.qaa.ac.uk/docs/qaa/subject-benchmark-statements/sbs-business-management -15.pdf?sfvrsn=c7e1f781_10.

'Subject Benchmark Statements: Masters Awards in Business and Management', n.d. https://www.qaa.ac.uk/docs/qaa/subject-benchmark-statements/sbs-business-and-manage ment-15.pdf?sfvrsn=1997f681_16.

'Succession Planning', 2015. http://www.cipd.co.uk/hr-resources/factsheets/succession-planning.aspx.

Sue Godfrey. 'Are You Creative?' Journal of Knowledge Management 2, no. 1 (1998): 14–16. https://www.emeraldinsight.com/doi/pdfplus/10.1108/EUM000000004604.

Susan Quilliam. Body Language: Actions Speak Louder than Words, Crack the Unspoken Code of Body Language. New ed. London: Carlton, 2008.

'Sustainability, Not Selfishness, Will Grow the Talent of the Future - People Management Magazine Online', n.d. https://www.peoplemanagement.co.uk/voices/comment/sustainability-talent-future.

Swinburne, P. 'How to Use Feedback to Improve Performance', 2001. https://www.peoplemanagement.co.uk/experts/advice/using-feedback-improves-performance.

'Talent Management: Research Insight', 2015. http://www.cipd.co.uk/hr-resources/older-publications-full-text.aspx.

Tannenbaum, R, and W.H. Schmidt. 'Excerpts from How to Choose a Leadership Pattern.' Harvard Business Review, 1986.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=4072784&site=ehost-live.

Tayeb, Monir H. International Management: Theories and Practices. Harlow: Financial Times Prentice Hall, 2003.

Taylor, Stephen and Chartered Institute of Personnel and Development. People Resourcing . 4th ed. London: Chartered Institute of Personnel and Development, 2008.

'Teamworking', 2013. https://www.cipd.co.uk/hr-resources/factsheets/teamworking.aspx. 'Teamworking', 2013. https://www.cipd.co.uk/hr-resources/factsheets/teamworking.aspx. Terry Nelson and Elspeth McFadzean. 'Facilitating Problem-Solving: Facilitator Competences'. Leadership & Organization Development Journal 19, no. 2 (1998): 72–82. https://www.emeraldinsight.com/doi/pdfplus/10.1108/01437739810208647.

'The Army Leadership Code an Introductory Guide: Discipline, Values and Standards', n.d.

http://www.army.mod.uk/documents/general/rmas_AC72021-TheArmyLeadershipCode.pdf #search=discipline, values and standards.

'The CanMEDS 2005 Physician Competency Framework: Better Standards; Better Physicians; Better Care', n.d.

http://www.royalcollege.ca/portal/page/portal/rc/common/documents/canmeds/resources/publications/framework_full_e.pdf.

The Competencies Handbook (Developing Practice). Chartered Institute of Personnel & Development, 1AD.

https://www.amazon.co.uk/Competencies-Handbook-Developing-Practice/dp/0852927355.

'The Framework for Higher Education Qualifications in England, Wales and Northern Ireland', n.d.

http://www.qaa.ac.uk/publications/information-and-guidance/publication?PublD=2718#.V-vRV_krKUk.

'The Impact of Leadership Factors in Implementing Change in Complex Health and Social Care Environments', n.d.

http://www.netscc.ac.uk/hsdr/files/project/SDO_FR_08-1201-022_V01.pdf.

'The Knowledge-Creating Company.' Harvard Business Review, 2007. https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=25358848&a mp;site=ehost-live.

'The Myers & Briggs Foundation', n.d. http://www.myersbriggs.org/.

The Oxford Dictionary for the Business World. Oxford: Oxford University Press, 1993.

'The War on Talent?', n.d. http://www.cipd.co.uk/binaries/war-on-talent.pdf.

Theo Theobald and Cary L. Cooper. Detox Your Desk: De-Clutter Your Life and Mind. Chichester: John Wiley & Sons Inc., 2007.

Theobald, Theo. 'Clear Thinking', n.d. https://www.theguardian.com/money/2007/oct/06/work.

Therese Macan. 'The Employment Interview: A Review of Current Studies and Directions for Future Research'. Human Resource Management Review 19, no. 3 (2009): 203–18. https://www.sciencedirect.com/science/article/pii/S1053482209000382.

Thomas, K.W. 'Conflict and Conflict Management'. In Handbook of Industrial, Work and Organizational Psychology. London: SAGE, 2001.

———. 'Conflict and Conflict Management'. In Handbook of Industrial, Work and Organizational Psychology. London: SAGE, 2001.

Thomas Petzinger, Jr. The New Pioneers: The Men and Women Who Are Transforming the Workplace and Marketplace. New York, NY: Simon & Schuster, 1999.

Thomas V. McGovern and Howard E. A. Tinsley. 'Interviewer Evaluations of Interviewee

Non-Verbal Behaviour'. Journal of Vocational Behavior 13, no. 2 (1978): 163–71. https://www.sciencedirect.com/science/article/pii/0001879178900416.

Tichy, N.M., and O.O. Ulrich. 'The Leadership Challenge'. In Classic Readings in Organizational Behavior, 4th ed. Belmont, CA: Thomson/Wadsworth, 2008.

Titus, P. A. 'Marketing and the Creative Problem Solving Process'. Journal of Marketing Education 22, no. 3 (1 December 2000): 225–35. https://doi.org/10.1177/0273475300223006.

Tony Buzan and Barry Buzan. The Mind Map Book: Unlock Your Creativity, Boost Your Memory, Change Your Life. 1st ed. New York, NY: Pearson BBC Active, 2010.

———. The Mind Map Book: Unlock Your Creativity, Boost Your Memory, Change Your Life. New York, NY: Pearson BBC Active, 2010.

Torrington, Derek, Laura Hall, and Stephen Taylor. Human Resource Management. 6th ed. Harlow: Prentice Hall/Financial Times, 2005.

Townsend, A, S Demarie, and A Henderson. 'Virtual Teams: Technology and the Workplace of the Future'. The Academy of Management Executive (1993-2005), n.d. https://www.jstor.org/stable/4165474.

'Tracy Corrigan - Business and Economy Comments - Telegraph', n.d. http://www.telegraph.co.uk/finance/comment/tracycorrigan/.

Trompenaars, Alfons, and Charles Hampden-Turner. Riding the Waves of Culture: Understanding Cultural Diversity in Business. 2nd ed. London: Nicholas Brealey, 1997.

Tuckman, B. 'Developmental Sequences in Small Groups'. Psychological Bulletin 63, no. 6 (1965).

Turner, John C. Social Influence. Vol. Mapping social psychology. Milton Keynes: Open University Press, 1991.

Twiss, Brian C. Managing Technological Innovation. [London]: Longman, 1974.

Ulrich, David. HR Transformation: Building Human Resources from the Outside In. Vol. RBL Institute HR leadership series. Chicago: McGraw-Hill, 2009.

———. Human Resource Champions: The next Agenda for Adding Value and Delivering Results. Boston: Harvard Business School Press, 1997.

'University of Sunderland - Corporate Social Responsibility', n.d. http://www.sunderland.ac.uk/university/social/.

'University of Sunderland Annual Review 2009', n.d. http://www.sunderland.ac.uk/images/uos%20annual%20review%202009-10.pdf.

'University of Sunderland Corporate Plan 2009', n.d. https://studybest.com/db/files/images/pdf/1/1291 5183651.pdf. Vansina, Leopold, ed. Humanness in Organisations: A Psychodynamic Contribution. London: Karnac, 2013. http://www.taylorfrancis.com/books/9780429475658.

Vansina, Leopold and ebrary, Inc. Humanness in Organisations: A Psychodynamic Contribution. Electronic resource. London: Karnac, 2013. http://site.ebrary.com/lib/universityofessex/Doc?id=10716517.

Vera F. Birkenbihl. ABC-Kreativ: Techniken Zur Kreativen Problemlösung, n.d. https://www.amazon.de/ABC-Kreativ-Techniken-zur-kreativen-Probleml%C3%B6sung/dp/34 24200700.

W. Hirsch. Succession Planning Demystified. Brighton: Institute for Manpower Studies, 2000.

W. K. Estes, ed. 'Information Processing Theory of Human Problem Solving'. In Handbook of Learning and Cognitive Processes: Human Information Processing. London: Psychology Press, Taylor & Francis Group, 2014.

Wagner, R.K. 'Tacit Knowledge in Everyday Intelligent Behaviour'. Journal of Personality and Social Psychology 52, no. 6 (1987).

Wallace, Mike, and Alison Wray. Critical Reading and Writing for Postgraduates. Vol. Sage study skills. London: Sage publications, 2006.

———. Critical Reading and Writing for Postgraduates. Vol. Sage study skills. London: Sage publications, 2006.

Walsh, Sue, Karen Legge, and Chris W. Clegg. The Experience of Managing: A Skills Guide. Basingstoke: Macmillan Business, 1999.

https://app.kortext.com/Shibboleth.sso/Login?entityID=https://idp0.essex.ac.uk/shibboleth &target=https://app.kortext.com/borrow/338431.

Walter R. Nord. 'Dreams of Humanisation and the Realities of Power'. The Academy of Management Review 3 (1978): 674–79. https://www.jstor.org/stable/257558.

Walton, Peter. 'Introduction: The True and Fair View in British Accounting'. European Accounting Review 2, no. 1 (May 1993): 49–58. https://doi.org/10.1080/09638189300000003.

Walton, Richard E., and Robert B. McKersie. A Behavioral Theory of Labor Negotiations: An Analysis of a Social Interaction System. 2nd ed. Ithaca, N.Y.: ILR Press, 1995.

Watson, Gillian, and Stefanie Reissner, eds. Developing Skills for Business Leadership. Second edition. London: Chartered Institute of Personnel and Development, 2014. https://ebookcentral.proquest.com/lib/universityofessex-ebooks/detail.action?docID=6455 497.

Wayne E. Baker. Networking Smart: How to Build Relationships for Personal and Organizational Success. Lincoln, NE: iUniverse.com, Inc., 2000.

Weatherley, S. 'Managing Multicultural Project Teams', n.d. https://gdsinternational.com/infocentre/artsLlm.asp?lang=en&mag=182&i%20S S=149&art=25863.

Weber, Max. Economy and Society. Edited by Guenther Roth and Claus Wittich. Berkeley: University of California Press, 1978.

Weick, Karl E. Sensemaking in Organizations. Vol. Foundations for organizational science. Thousand Oaks: Sage Publications, 1995.

———. Sensemaking in Organizations. Vol. Foundations for organizational science. Thousand Oaks: Sage Publications, 1995.

Werner, David. Managing Company-Wide Communication. London: Chapman & Hall, 1995.

'What Is CPD?', 2013. http://www.cipd.co.uk/cpd/about.aspx.

'What Is Reflective Learning?', 2013. http://www.cipd.co.uk/cpd/reflective-learning.aspx.

Whetten, David A., and Kim S. Cameron. Developing Management Skills. 6th ed. Upper Saddle River, N.J.: Prentice Hall International, 2005.

———. Developing Management Skills. 6th ed. Upper Saddle River, N.J.: Prentice Hall International, 2005.

White, Brian. Dissertation Skills: For Business and Management Students. London: Continuum, 2000.

White, Richard D. 'The Micromanagement Disease: Symptoms, Diagnosis and Cure'. Public Personnel Management 39, no. 1 (March 2010): 71–76. https://doi.org/10.1177/009102601003900105.

'Why Not Procrastinate? Development and Validation of a New Active Procrasti...' The Journal Of Social Psychology, 2009. https://search.ebscohost.com/login.aspx?direct=true&db=mnh&AN=19425357& amp;site=ehost-live.

Wickham, Philip A., and Louise Wickham. Management Consulting: Delivering an Effective Project. 3rd ed. Harlow: Financial Times/Prentice Hall, 2008.

William A. Kahn. 'Psychological Conditions of Personal Engagement and Disengagement at Work'. The Academy of Management Journal 33, no. 4 (1990): 692–724. https://www.jstor.org/stable/256287.

William B. Stevenson and Danna N. Greenberg. 'The Formal Analysis of Narratives of Organisational Change'. Journal of Management 24, no. 6 (1998): 741–62. https://journals.sagepub.com/doi/pdf/10.1177/014920639802400604.

William Hughes, Jonathan Lavery, and Katheryn Doran. Critical Thinking: An Introduction to the Basic Skills. Seventh edition. Peterborough, Canada: Broadview Press, 2015.

Williamson, B. 'Managing Virtually: First, Get Dressed - Bloomberg', n.d. http://www.bloomberg.com/news/articles/2009-06-16/managing-virtually-first-get-dressedb

usinessweek-business-news-stock-market-and-financial-advice.

Wilmar B. Schaufeli and Arnold B. Bakker. 'Job Demands, Job Resources, and Their Relationship with Burnout and Engagement: A Multi-Sample Study'. Journal of Organizational Behavior, n.d. https://www.jstor.org/stable/4093692.

Wilmar B. Schaufeli, Arnold B. Bakker, Frank M. M. A. Van der Heijden, and Jelle T. Prins. 'Workaholism, Burnout and Well-Being among Junior Doctors: The Mediating Role of Conflict'. Work & Stress 23, no. 2 (2009): 155–72. https://www.tandfonline.com/doi/pdf/10.1080/02678370902834021?needAccess=true.

Wilson, David C. A Strategy of Change: Concepts and Controversies in the Management of Change. Vol. The Routledge series in analytical management. London: Routledge, 1992.

Witherspoon, R, and R.P. White. 'Executive Coaching: A Continuum of Roles'. Electronic resource. Consulting Psychology Journal: Practice & Research 48, no. 2 (1996).

'World Class Skills: Implementing the Leitch Review of Skills in England', n.d. https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/243202/718 1.pdf.

Yadong Luo and Min Chen. 'Does Guanxi Influence Firm Performance?' Asia Pacific Journal of Management 14, no. 1 (1997): 1–16.

https://search.ebscohost.com/login.aspx?direct=true&db=bsu&AN=16852454&a mp;site=ehost-live.

Zaccaro, Stephen J., Cary Kemp, and Paige Bader. 'Leader Traits and Attributes'. In The Nature of Leadership. Sage Publications, Inc, 2004.

Zadek, Simon. The Civil Corporation: The New Economy of Corporate Citizenship. London: Earthscan, 2001.

'Zero Based Budgeting', n.d.

http://www.tisonline.net/budgeting/content/zero_based_budgeting_briefing.pdf.